

ANGeL User Guidelines (2023) v0.1



1) Sign in Page

<https://lift.angelms.com.my>

etiqqa

ENGLISH

Sign In

Please insert your username and password to proceed.
Important Notice:
• For ELIB / EFTB / EGTB / EGIB agent: Please enter your AGENT CODE as the username
• For ETIQANs: Please use your PF Number as the username

Username (Required)

Password (Required)

Keep Me Logged in

SIGN IN

[Forgot your password?](#)

New user? [Register](#)

HELLO

ANGEL

Username must be Agent Code

[Forgot your password](#)

For first time users/learners, please click at Register. (For existing agent)

2) Forgot password

eTiqa  ENGLISH ▾

Recover Password

Insert your username or your email address in the field below. You will receive an email with instructions.

Username or Email (Required)

SEND RESET LINK

Already registered? [Sign In](#)

New user? [Register](#)

ANGeL my Learning Companion

ANGeL my Learning Companion

User can insert the username (Agent Code) or registered email address in ANGeL

3) Self-Registration (for existing agent only)

Register
Begin your new learning experience by simply filling out this form. Important Notice: Please use your AGENT CODE as the username

1 User Profile — 2 Additional Fields

Username (Required) Email (Required)

First Name Last Name

Password (Required) Retype Password (Required)

Language (Required)

TERMS OF USE

I accept the terms of the privacy policy [View Privacy](#)

Already registered? [Sign In](#)

Branch Name

- Family Takaful Existing Agent ✓
- Family Takaful New Agent
- Life Insurance Existing Agent
- Life Insurance New Agent

NEXT

Register
Begin your new learning experience by simply filling out this form. Important Notice: Please use your AGENT CODE as the username

✓ User Profile — 2 Additional Fields

Your Agent Code (Username) (Required) Your Contact Number (Required)

Region (Required) Joined Date (Required)

Already registered? [Sign In](#)

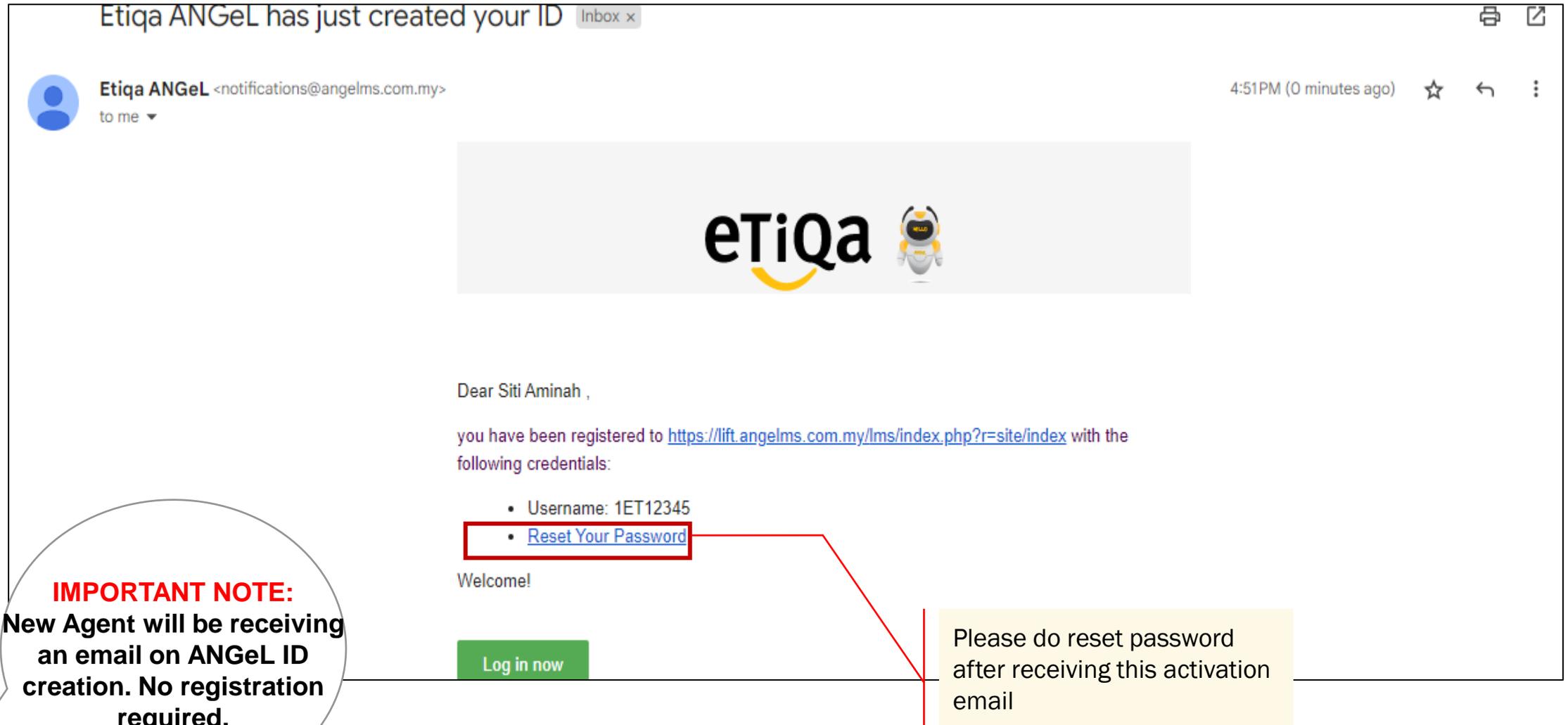
PREVIOUS **REGISTER**

Please select accordingly to your agent type Family Takaful / Life Insurance Agent



Fill in all the required information. After successfully registered, user will receive an activation email.

4) ANGeL ID Creation Email



The screenshot shows an email interface with the following elements:

- Subject:** Etiqa ANGeL has just created your ID
- Sender:** Etiqa ANGeL <notifications@angelms.com.my> to me
- Time:** 4:51PM (0 minutes ago)
- Header:** etiqa logo and ANGeL robot icon.
- Body:**
 - Greeting: Dear Siti Aminah ,
 - Text: you have been registered to <https://lift.angelms.com.my/lms/index.php?r=site/index> with the following credentials:
 - Credentials list:
 - Username: 1ET12345
 - [Reset Your Password](#) (highlighted with a red box)
 - Text: Welcome!
 - Button: [Log in now](#)

Annotations:

- A speech bubble on the left contains the text: **IMPORTANT NOTE:** New Agent will be receiving an email on ANGeL ID creation. No registration required.
- A yellow callout box on the right contains the text: Please do reset password after receiving this activation email. A red line connects this box to the 'Reset Your Password' link in the email body.



5) Dashboard

Learner Dashboard

ANGeL my Learning Companion

My Community
Learn from your Peers!
GO TO MY COMMUNITY

My Learning Plan
Courses fitted just for you!
START LEARNING NOW

Course Catalog
Looking for more opportunities to learn?
GO TO COURSE CATALOG

My Activities
See all your learning progress!
GO TO MY ACTIVITIES

My Task List

ILT DEADLINES ASSIGNMENT NOT STARTED 25 IN PROGRESS

Well Done!
Nothing's happening here right now. Take a well-deserved break.



FILTERS Search... 🔍

3 items

- Mandatory Modules (Family Takaful) 2023**
Not Started
Learning Plan
- Product Modules (Family Takaful) 2023**
In Progress
Learning Plan
- Elective Modules (Family Takaful) 2023**
Not Started
Learning Plan

In **Learning Plan**, you can browse all modules – Mandatory, Product & Elective



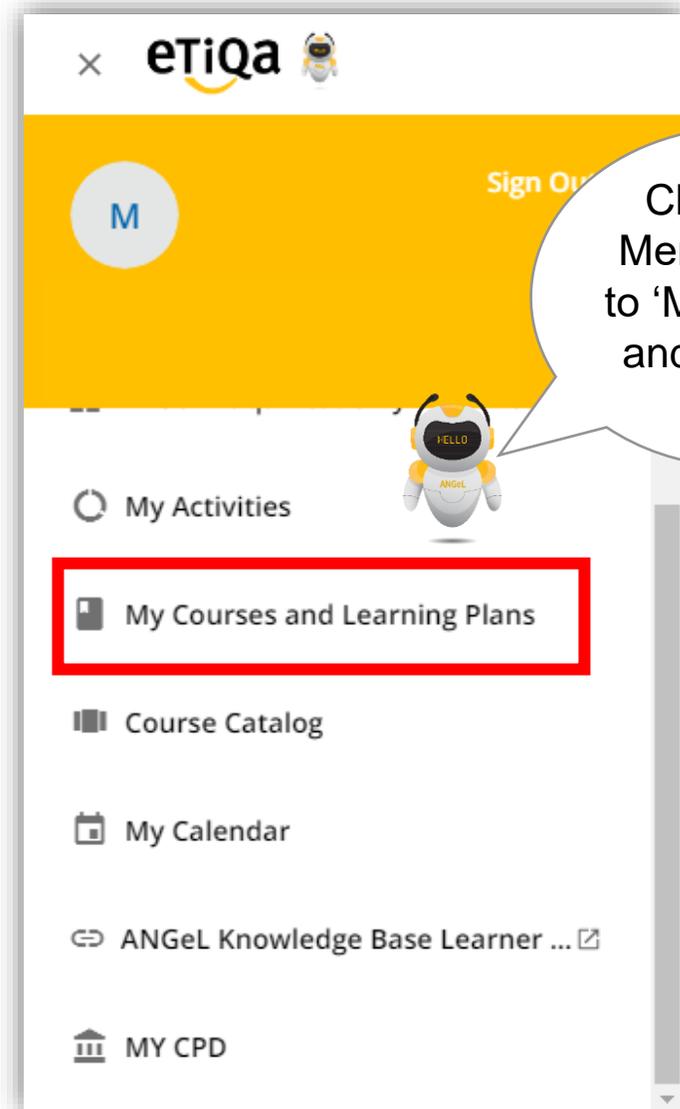
5) Dashboard (Cont.)

The dashboard features a header with a colorful brain graphic on the left and the text "Learner Dashboard" in the center. On the right is the "ANGeL my Learning Companion" robot. Below the header are four main sections: "My Community" (Learn from your Peers! with a "GO TO MY COMMUNITY" button), "My Learning Plan" (Courses fitted just for you! with a "START LEARNING NOW" button), "My Task List" (with tabs for ILT, DEADLINES, ASSIGNMENT, NOT STARTED, and IN PROGRESS; a "25" badge is next to IN PROGRESS; a thumbs-up icon and "Well Done!" message are present, along with the text "Nothing's happening here right now. Take a well-deserved break."), and "Course Catalog" (Looking for more opportunities to learn? with a "GO TO COURSE CATALOG" button). A red box highlights the "Course Catalog" section, and a yellow arrow points from the "IN PROGRESS" tab in the "My Task List" section towards the "Course Catalog" section.

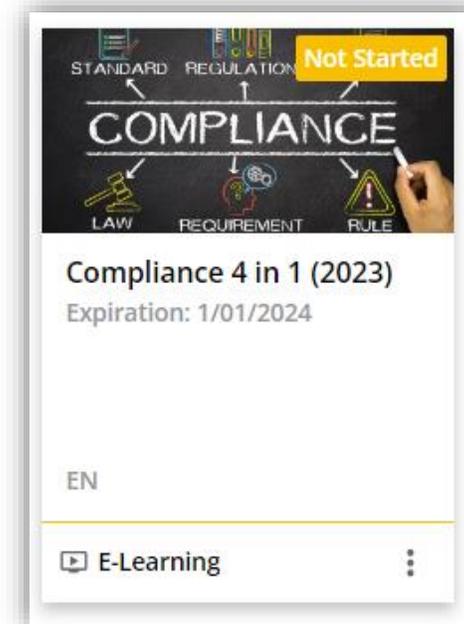


In **Course Catalog**, you can browse class registration, references, video etc.

6) Course 'Compliance 4 in 1' (Mandatory)

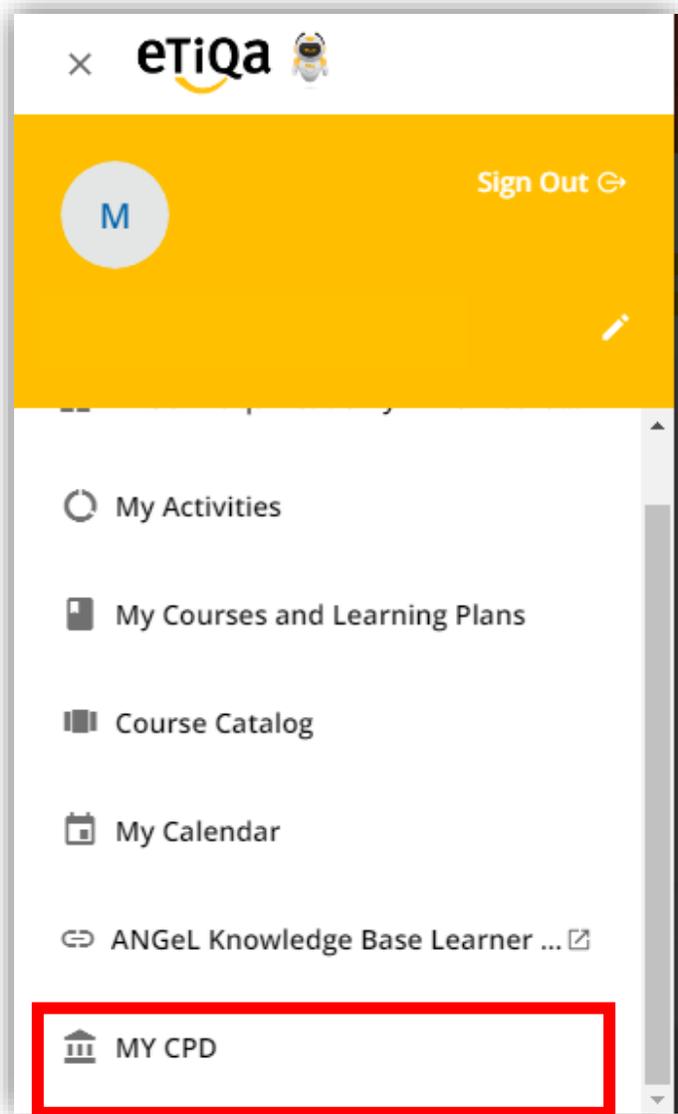


Click 'User Menu' and go to 'My Courses and Learning Plans'



Only for those who have not completed **AMLA, ABC, Market Conduct & Social Media Guidelines** modules.

7) MY CPD (Check your CPD Report)



Insert your agent code, choose the preferred year and click 'Search'



Username Select Year



Click 'User Menu' and go to 'MY CPD'



8) MY CPD Breakdown



You can check the total CPD and breakdown for the selected year

Username: example 1ET00002 Select Year: 2023



CPD Breakdown

Total records: 27

Search:

Username	Full Name	Region	Course Code	Course Name	Completion Date	CPD
		NORTHERN REGION	LIFT_FTA_PAS_14 Dec 2022	Prinsip Asas Syariah (FTA)_14122022	14-12-2022 11:30:00	2
		NORTHERN REGION	LIFT-FTA-ABEP-M10	ABEP M10: Leadership And Developing A Sales Based Culture - Part 2	21-12-2022 12:30:00	3
		NORTHERN REGION	LIFT-BSC-Assessment-E-1-22	BSC: Assessment	19-10-2022 20:41:54	5
		NORTHERN REGION	LIFT-FTA-ABEP-M5	ABEP M5: Managing AR, P, ACS and Persistency in Goal Achievement - Part 1	19-07-2022 12:30:00	3
		NORTHERN REGION	LIFT-FTA-ABEP-M9	ABEP M9: Leadership And Developing A Sales Based Culture - Part 1	20-12-2022 12:30:00	3

Username: Year: **2022**
Full Name: Total CPD: **61**

*As of 21-08-2023 07:00

Downloadable in Excel / PDF



Need Help with your ANGeL account?

Our dedicated support team at ANGeL Helpdesk is here to assist you. Just drop us an email at helpdesk@angelms.com.my and we'll promptly address your concerns and provide the guidance you need.

We're committed to ensuring your satisfaction and a seamless experience with ANGeL.

**Reach out to us anytime.
we're here to assist you!**



Etiqua
Academy / Life Insurance
& Family Takaful

Thank You