Frequently Asked Questions (FAQs)

Q1: Who is eligible to participate in 4C & 12K Exclusive Membership club?

A1: 4C is exclusively for new recruit 2021 & 12K is solely for our existing agents. Leaders are not allowed to participate in this membership club

Q2: When can we get the subsidy payment & what is the method will be using to claim for that subsidy?

A2: You will get your subsidy once you have achieved the minimum qualification stated. You need to provide the invoice or receipt that you have purchased the item with maximum RM3000. We will not refund your balance of purchase if you buy below RM3000 and if you buy more than RM3000 we will not reimburse the additional payment

Q3: If we have entitled the highest of this membership club ie Fellow members, what is our next of rewards? Can we participate again to become second time fellow members?

A3: This membership club will be open for 1 time only. You need to wait for further announcement from management if any.

Q4: When is the closing date of this membership club?

A4: The contest date is from 1 January 2021 – 31 December 2021

Q5: Can you show us the simple illustration for few situations?

A5: Few illustrations as per below.

1. Mr A achieved RM12,000 for 2 months only

Subject	Jul	Aug Sep		Total Jul - Sep		
AFYC	RM12,000	RM8,000 RM12,000		RM8,000 RM12,000		RM32,000
Reward Affiliate	RM700			RM700		
Reward Ordinary		Not Qualified	1	Not Qualified		
Grand Total				RM700		
Membership Benefits	1. Affili	ate Member	ship Lapel Pin			

2. Mr B achieved total AFYC RM36,000 for 3 months but not consistent RM12,000 for 3 consecutive months

Subject	Jan	Feb	Mar	Total Jan - Mar
AFYC	RM12,000	RM8,000 RM16,000		RM36,000
Reward Affiliate	RM700			RM700
Reward Ordinary		Not Qualified	1	Not Qualified

Grand Total		RM700
Membership Benefits	1. Affiliate Membership Lapel Pin	

*Note: We do not have wash out category. Agent needs to qualify the minimum requirement set by the company.

3. Mr C have qualified for ordinary members as of March. In April he had miss the chance to achieve RM12,000 AFYC. He can qualify to become an ordinary member starting May 2021

Subject	Jan	Feb	Mar	Apr	May	Jun	Jul	Jan - Jul				
AFYC	RM 12K	RM 12K	RM 12K	RM 8K	RM 12K	RM 12K	RM 12K	RM80K				
Reward Affiliate	RM 700							RM700				
Reward Ordinary		RM1,000 RM1,000										
Reward Associate		RM1,500 RM1,500										
Grand Total			RM 700 +RM1,000 +RM1,500 = <u>RM3,200</u>									
Membership Benefits	1. 2. 3. 4. 5. 6. 7. 8. 9. 10.	 Ordinary Membership Lapel Pin Membership exclusive tshirt or scarf or tie Associate Membership Lapel Pin iPad/laptop/device subsidy up to RM3000 (one time only) Priority seat for FTA events Subsidise for RFP course valid for 12 months only after membership Reimbursement up to RM1,000 for attending any insurance & takaful event recognised by FTA. 										

4. Mr. D achieved RM8,000 but without 4 cases in March & May

Subject	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Total Jan - Jun
AFYC	RM8K	RM8K	RM8K	RM8K	RM8K	RM8K	RM10K	RM8K	RM66K
# Cases	4	4	3	4	2	4	5	4	30
Reward Affiliate	RM700								
Reward Ordinary		RM1,000							
Reward Associate	RM1,500								RM1,500
Grand Total									RM 700 +RM1,000 +RM1,500 = RM3,200
Membership Benefits	1 2 3 4 5 6 7 8	2. Ordina 3. Memb 4. Associa 5. iPad/la 5. Priority 7. Privileg	ate Memb ptop/dev y seat for ged to 2D:	ership Lap clusive tsh pership La ice subsid FTA event 1N retreat	el Pin irt or scar pel Pin ly up to RN	/13000 (or ce	ne time on	ly)	

5. Ms E have 3 consecutive months of not achieving the min requirement for 4C

Subject	Jan	Feb	Mar	Apr	Мау	Jun	Jul	Aug	Total Jan - Jun
AFYC	RM8K	RM8K	RM8K	RM7K	RM8K	RM8K	RM10K	RM8K	RM66K
# Cases	4	4	3	4	2	4	5	4	30
Reward Affiliate	RM700								RM700
Reward Ordinary			Revo	ke Memb	ership	Repeat Affiliate	RM1,	000	RM1,000
Grand Total									RM 700 +RM1,000
									= <u>RM1,700</u>

Membership Benefits	 Affiliate Membership Lapel Pin Ordinary Membership Lapel Pin Membership exclusive tshirt or scarf or tie iPad/laptop/device subsidy up to RM3000 (one time only) 	
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Q6: What if the agents have cases submitted in July but able to inforce all cases on 1st August 2021 due to the policy transfer payment?

A6: All inforce cases will be captured in the month of August 2021 and NO APPEAL will be entertained.

Q7: When can we get the payment rewards?

A7: You will be getting the cash reward once you have achieved each level of membership

Q8: When can we get our membership benefit?

A8: You will be getting the membership benefit once you have achieved each level of membership