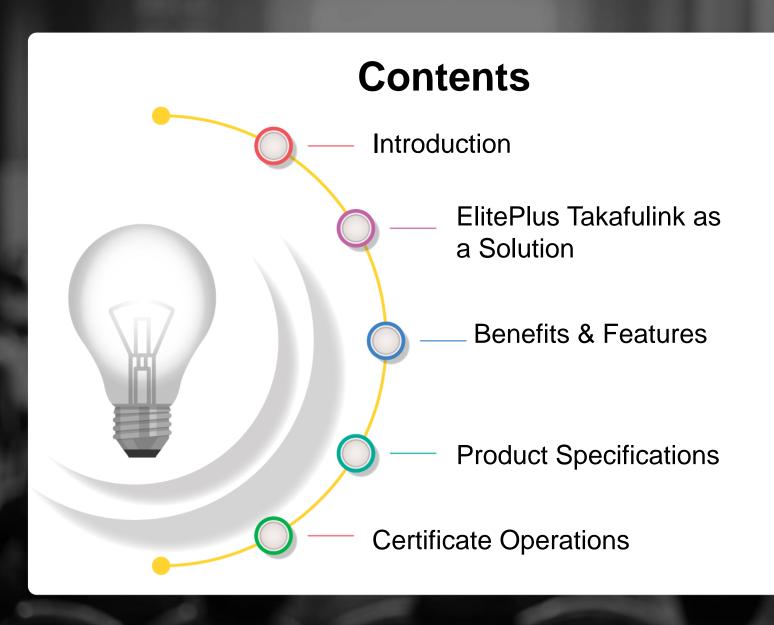


ElitePlus Takafulink

(replacement of Elite Takafulink)







Etiqa Academy & Family Takaful



Topic 1

Introduction



Etiqa Academy & Family Takaful



Real-life Statistics



Source: https://ringgitplus.com/en/blog/personal-finance-news/epf-releases-belanjawanku-an-expenditure-guide-for-malaysians.html

4

Introduction





Adam, 40 years old

- Married to Siti and they have 2 children
- Monthly household income **RM6,000**
- Monthly expenditure:



Introduction

Think about this

When Adam passes away

• He does not want to burden the family.

 He wants his family to be worry free from having to pay his final expenses.









Retirement Savings

Will Adam and his family be financially safe when he's no longer around?

Adam's Monthly Income RM6,000











Topic 2

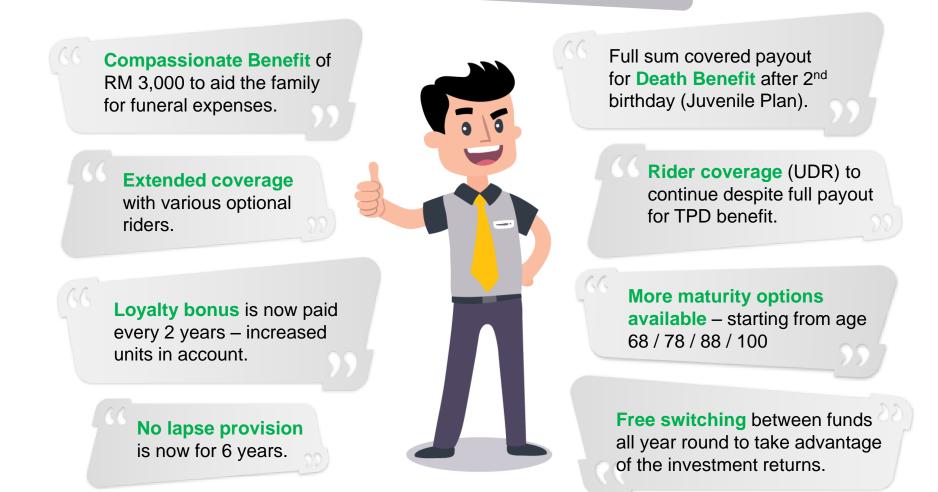
ElitePlus Takafulink as a Solution

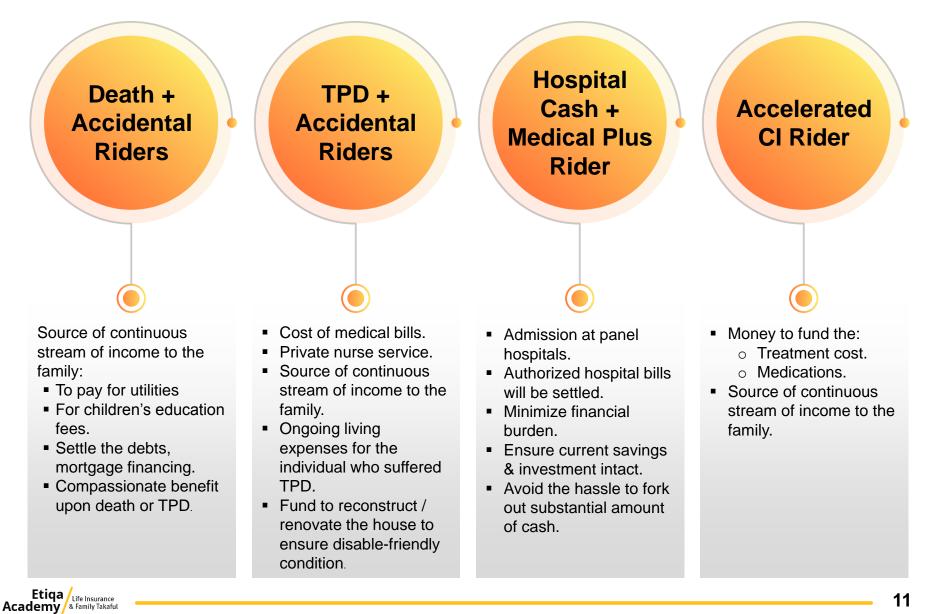
Etiqa / Life Insurance

Academy / & Family Takaful



Unique Marketing Propositions

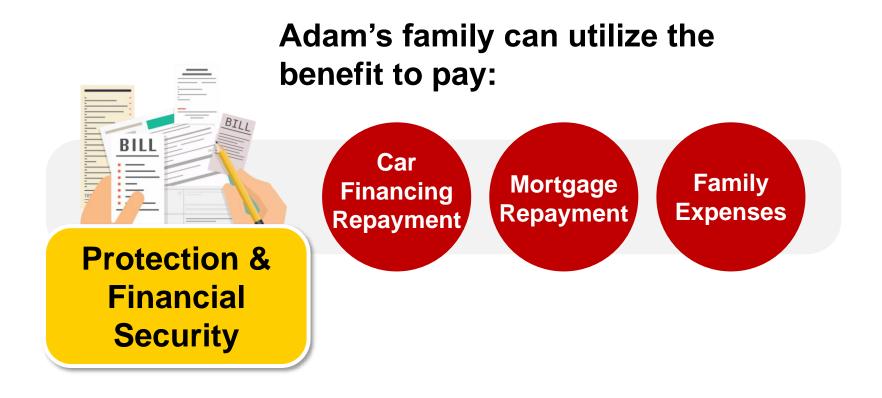




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With ElitePlus Takafulink







In fact, his family can utilize

Compassionate Benefit

during Adam's funeral service











Retirement savings will not be disrupted (In case of TPD)

&

His children's future education will be secured











Topic 2

The New ElitePlus Takafulink

Etiqa Academy & Family Takaful



Benefits	Existing Elite Takafulink		ElitePlus Takafulink	(
Certificate Term	Up to age 78 or 88 ANB		Up to age 68, 78, 88 or 100 ANB	
TPD Benefit	Certificate is terminated upon full payment of TPD benefit.		If there is any unit deducting rider (UD Sum Covered is payable, UDR cover of Account Value is payable upon death.	
TPD Age	Up to age 65 years old		Up to age 69 years old	
6% of Account Value Or Annual Contribution, whi		0	0.1% of Sum Covered payable at the a certificate year, every 2 years onwards certificate year &	• •
	Payable at the end of 5th, 10th, 15th certificate year.		0.3% of Sum Covered payable at the beginning of 21st certificate year, every 2 years onwards	
Compassionate Benefit	Not Available		Lump sum of RM3,000 for death or TF	D NEW!
	If Sum Covered exceeds RM200,000, balance payable based on below agregate:		If Sum Covered exceeds RM200,000, payable based on below agregate:	balance
Juvenile Lien	Age Next Birthday on Death/TPD (Years)	Percentage of Aggregate Sum Covered	Age at Death / TPD Before 1 st birthday 1 st birthday onwards and before 2 nd birthday 2 nd birthday onwards	Multiple (%) 25 50 100
	5 onwards	100%		

Etiqa Academy



Benefits	Existing Elite Takafulink	ElitePlus Takafulink
Surrender Charge	Not Available	Applicable
No Lapse Provision	3 years	6 years
Keyman Takaful	Not Available	Allowed
Admin Charge	RM6 will be deducted at the beginning of each certificate month	RM18.00 monthly for the first 12 months, and RM7.00 per month thereafter
Partial Withdrawal	Minimum balance after withdrawal: No less than RM1,000 being maintained.	Minimum balance after withdrawal: No less than RM5,000 being maintained.
Fund Switch	 4 free switches allowed for every certificate year Every subsequent switches within the same certificate year will cost RM25. 	Free

Etiqa Academy & Family Takaful



Benefits	Existing Elite Takafulink	ElitePlus Takafulink
	1) Elite Takaful Junior Star Cl	1. Takafulink Junior Star Critical Illness
	2) Elite Takaful Accelerated CI	2. Takafulink Accelerated Critical Illness
	3) Elite Takaful Accidental Benefit	3. Takafulink Accidental Benefit
	4) Elite Takaful Hospital Cash Benefit Rider	4. Takafulink Accidental Indemnity Benefit
	5) Elite Takaful Medical Plus	5. Takafulink Hospital Cash Benefit (maintained)
Didage	6) Elite Takaful Payor WOC Death TPD CI (Juv)	6. Takafulink Medical Plus (maintained)
Riders	7) Elite Takaful Payor WOC Death TPD CI (Spo)	7. Takafulink Payor Waiver of Contribution (Juvenile)
	8) Elite Takaful WOC CI	8. Takafulink Payor Waiver Of Contribution (Spouse)
	9) Elite Takaful Accidental Indemnity Benefit	9. Takafulink Waiver of Contribution for TPD
	10) Elite Takaful Accidental Medical Reimbursement Benefit	10. Takafulink Waiver of Contribution for Critical Illness
	11) Elite Takaful Savings Top-Up Rider	** Only Takafulink Accelerated CI & Takafulink Accidental
	12) Elite Takaful Ext Accidental TPD Benefit	Benefit is allowed for Keyman Takaful



Minimum Allocation Rate

Definition: Refers to the minimum proportion of takaful contributions made by takaful participant that is allocated in the unit fund(s) of choice before the deduction of any charges.

The implementation of MAR is to protect the account value of Takaful participants.

With investment link takaful certificates having unique & flexible features, consumers bear the upside & downside of the investment risks, and the long term persistency of their certificates.

Etiqa Life Insurance Academy & Family Takafu



Inline with Bank Negara Malaysia (BNM) guidelines on investment-linked business:

All	New Minimum Allocation Rate		
	Year of contribution	MAR (% of annual contributions)	
	1 – 3	60 %	
	4 – 6	80 %	
	7 – 10	95 %	
	11 onwards	100 %	

With ElitePlus Takafulink

Certificate Year	Allocation Rate
1	60%
2	60%
3	60%
4	80%
5	80%
6	80%
7	95%
8	95%
9 onwards	100%

Above is for tenure of 20 years and above. Pro-rated if 3 to 19 years.

Starting from 9th year onwards, allocation rate will be 100% with ElitePlus Takafulink.

Protects & enhances the Account Value of the certificate owner to assist in certificate sustainability.

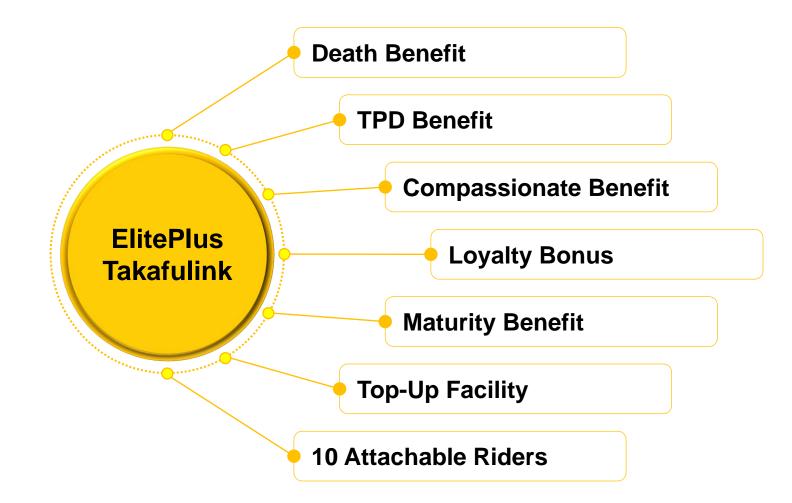


Topic 3

Benefit & Features

Benefits & Features

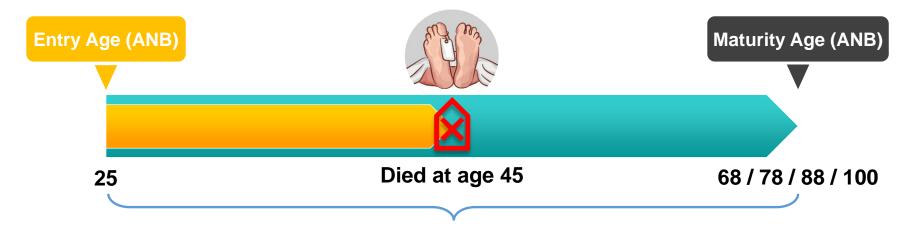






Benefit & Features: Death Benefit





Certificate term of 43 / 53 / 63 / 75 years

Death Benefit

(payable in one lump sum)

= Basic Sum Covered + Account Value

at the next valuation date immediately after claim notification

Notes:

• Juvenile Lien is applicable for juvenile certificate.

Benefit & Features: Death Benefit

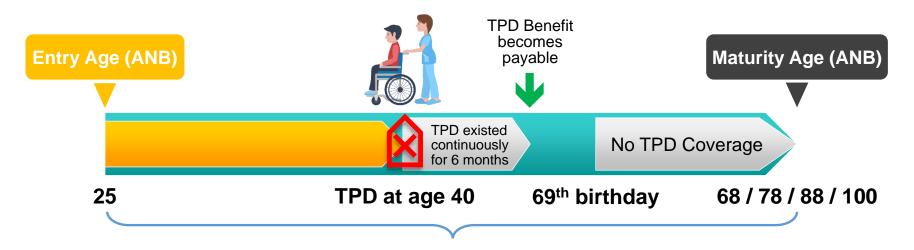
Restrictions on Suicide:		
If the Person Covered commits suicide while sane	<u>Within 1 year</u> : Death Benefit = Unallocated Contributions + Account Value	
	<u>After 1 year</u> : Death Benefit = Basic Sum Covered + Account Value	
If the Person Covered commits suicide while insane	Death Benefit = Basic Sum Covered + Account Value	

Note: Account Value will be at the next valuation date immediately after the notification of claim.



Benefit & Features: TPD Benefit





Certificate term of 43 / 53 / 63 / 75 years

TPD Benefit

(upon TPD prior to 69th birthday of Person Covered, payable in one lump sum)

= Basic Sum Covered + Account Value

at the next valuation date immediately after TPD approval date

TPD Total Sum Covered is capped at RM 2 million per life per entity.

Benefit & Features: TPD Benefits



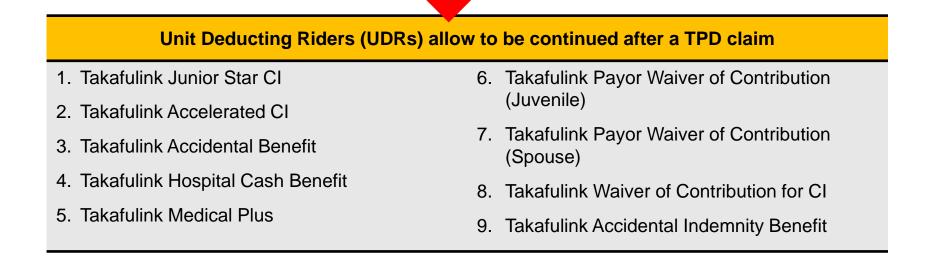
Upon TPD prior to 69th birthday of Person Covered:

If Sum Covered is more than RM 2 million

- RM 2 million is payable & Sum Covered is reduced.
- Certificate will still be in force.

Academy / & Family Takaful

- Contribution amount remains unchanged and Tabarru' charge will be reduced.
- Account Value is payable upon death claim, surrender or maturity of the certificate.



Benefit & Features: TPD Benefits



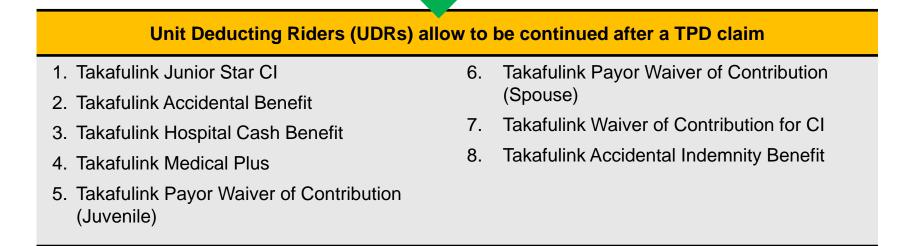
Upon TPD prior to 69th birthday of Person Covered:

If sum covered less than or equal to RM2 million

- Sum Covered payable in one lump sum, subsequently zero sum covered.
- Certificate will still be in force.

Academy / & Family Takaful

- Tabarru' charges for UDR continue.
- Account Value is payable upon death claim, surrender or maturity of the certificate.



Benefit & Features: Juvenile Lien



If Aggregate Sum Covered is greater than RM 200,000

On death or TPD before the 2nd birthday of Person Covered:

RM 200,000 + (Excess Aggregate Sum Covered × Juvenile Lien Multiple) + Account Value

Aggregate Sum Covered is payable in full lump sum amount if not exceeding RM200,000

	Juvenile Lien Multiple	Example Scenario
	(%)	Basic Sum Covered: RM 270,000
Before 1 st birthday	25	 Death/TPD at 1year 6months old
1 st birthday onwards & before 2 nd birthday	50	RM200,000 + (70,000 x 50%) + Account Value
		Total Payable:

RM235,000 + Account Value

Notes:

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- Should there be any Unit Deducting Rider (UDR) remains with the certificate at the TPD approval date, then only Sum Covered is
 payable. Certificate remains in force with Tabarru' charges continue to be deducted from the Account Value.
- Aggregate Sum Covered: The sum, on all certificates issued by us, of the benefits payable due to similar events or conditions, affecting the Person Covered.

Benefit & Features: Compassionate Benefit





RM 3,000 will be payable.

- In the event of death or TPD of the Person Covered
- The benefit is payable once per certificate.

Benefit & Features: Loyalty Bonus



Bonus units payable:

Academy & Family Takaful

i. 0.1% of Basic Sum Covered

beginning 7th Certificate Year every 2 years until 19th Certificate Year.

ii. 0.3% of Basic Sum Covered

beginning 21st Certificate Year every 2 years onwards



Benefit & Features: Loyalty Bonus





• Conditions for eligibility:

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- ✓ Certificate remains in force.
- ✓ There is no default in contribution payments.
- If there is any change to the certificate Sum Covered, the percentage of the Loyalty Bonus will be based on the latest endorsed Sum Covered.
- Loyalty Bonus is payable from PRF and will be credited into the account value.

Benefit & Features: Maturity Benefit



Certificate term of 43 / 53 / 63 / 75 years

Maturity Benefit

(payable in one lump sum)

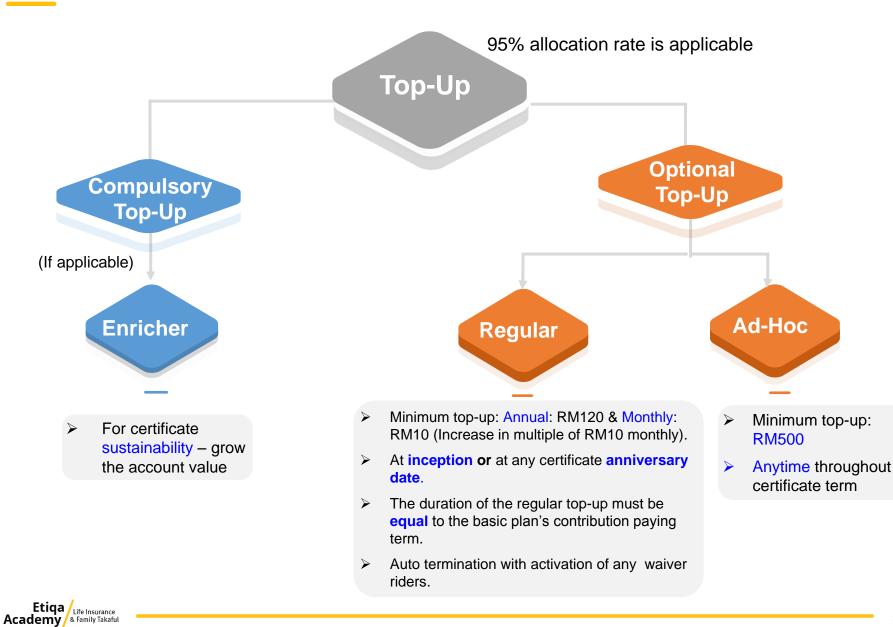
= Account Value (if any)



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Benefit & Features: Top - Up





Benefit & Features: Optional Riders





- Riders are attachable at certificate inception or during certificate anniversary.
- Removal of rider during the certificate term is allowed.



1. Takafulink Junior Star Critical Illness

- a) Juvenile 15 Cl Benefit
- b) Recovery Benefit
- c) Adult 39 Cl Benefit

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Takafulink Junior Star Critical Illness

Juvenile 15 CI Benefit

- 1. Autistic Disorder
- 2. Bacterial Meningitis
- 3. Bone Marrow Transplant
- 4. Brain Surgery
- 5. Infantile Encephalitis
- 6. Insuline Dependent Diabetes Mellitus
- 7. Intellectual Impairment due to Illness or Accident
- 8. Kawasaki's Disease with heart complications
- 9. Leukemia

- 10. Rheumatic Fever with Valvular Impairment
- 11. Severe Asthma
- 12. Severe Dengue Haemorrhagic Fever
- 13. Severe Epilepsy
- 14. Severe Juvenile Rheumatoid Arthritis
- 15. Severe Relapsing Nephrotic Syndrome



Etiqa / Life Insurance

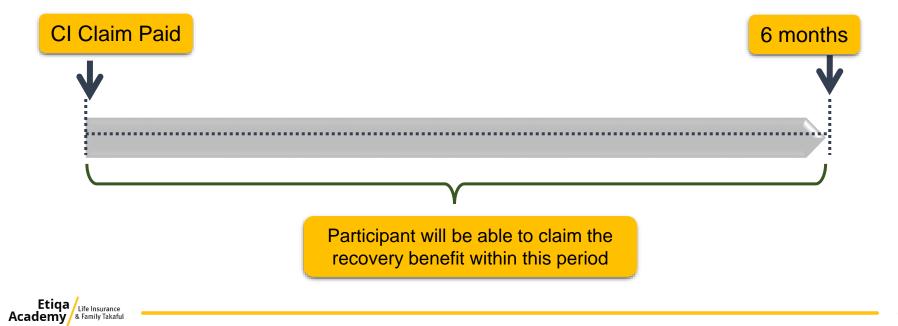
- Rider's Sum Covered payable in one lump sum
- Person Covered is diagnosed with any one of the 15 Juvenile Critical Illness
- Cover up to certificate anniversary prior to the 17th birthday of the Person Covered
- Converted automatically to an adult 39 CI rider prior to the 17th birthday of the Person Covered, provided no claims.
- No underwriting is required for the conversion.



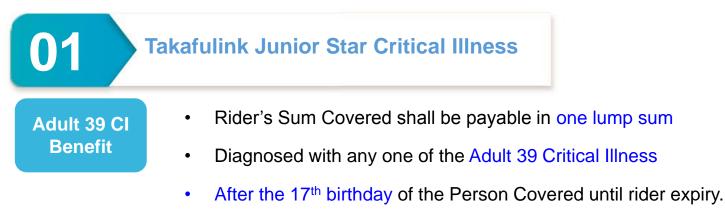
Takafulink Junior Star Critical Illness

Recovery Benefit

- A lump sum 5% of the rider sum covered payable for hospital expenses -15 illnesses listed
- Hospitalization should take place for at least 3 consecutive days. Payment of this benefit will not reduce the rider's sum covered
- This benefit can be claimed within 6 months after Juvenile CI Benefit is paid



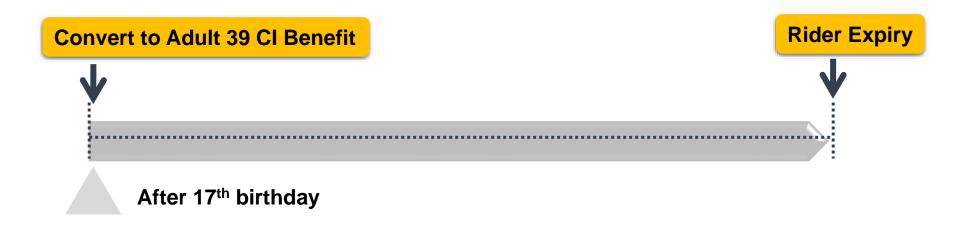




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• The maximum Total Sum Covered of this CI rider plan and other existing CI riders per life subject to RM 1 million.





Takafulink Junior Star Critical Illness

Term	Follow Basic Plan or up to Person Covered's age 100, whichever is earlier.						
Main Person Covered's Entry Age	Minimum: 14 days (age next birthday)Maximum: 16 years (age next birthday)						
Cl Rider Sum Covered	Minimum:RM 20,000Maximum:RM 150,000 or up to Basic Plan Sum Covered, whichever is lower						
Waiting Period	 The covered CI occurs after 30 days The following CI occurs after 60 days: Cancer Coronary Heart Disease Requiring Surgery Heart Attack Other Serious Coronary Artery Disease 						

The Person Covered needs to survive for at least 30 days with any Juvenile 15 CI or Adult 39 CI.



2. Takafulink Accelerated Critical Illness





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A lump sum payment on diagnosis of any one of 39 specific critical illnesses for the 1st time.

The payment is the rider sum covered (subject to juvenile lien)

On the first incident of Angioplasty and Other Invasive Treatments for Coronary Artery Disease, 10% of the rider sum covered or RM25,000 whichever is lower will be payable.

Any payments under this rider reduce payments for the death and TPD benefits above.

Only one claim under this benefit.



Takafulink Accelerated Critical Illness

Term	Follow Basic Plan or up to Person Covered's age 100, whichever is earlier.							
Cl Rider Sum Covered	Minimum: RM 10,000Maximum: RM 1 million per life per entity.							
Main Person Covered's Entry Age	Minimum: 14 days (age next birthday)Maximum: 65 years (age next birthday)							
Waiting Period	 The covered CI occurs after 30 days The following CI occurs after 60 days: Cancer Coronary Heart Disease Requiring Surgery Heart Attack Other Serious Coronary Artery Disease 							

* The person covered needs to survive for at least 30 days after diagnosed with CI.

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Total Sum Covered paid under both TPD and ACI should be limited to the Basic Sum Covered of certificate.



Takafulink Accelerated Critical Illness

Schedule of Standard 39 Critical Illnesses

1	Alzheimer's Disease/ Severe Dementia
2	Bacterial Meningitis – Resulting in Permanent Inability
2	to Perform Activities of Daily Living
3	Benign Brain Tumor – of Specified Severity
4	Blindness – Permanent and Irreversible
5	Brain Surgery
6	Cancer – of Specified Severity and Does Not Cover
0	Very Early Cancers
7	Cardiomyopathy – of specified severity
8	Chronic Aplastic Anemia – Resulting in Permanent
0	Bone Marrow Failure
9	Coma – Resulting in Permanent Neurological Deficit
9	with Persisting Clinical Symptoms
10	Coronary Artery By-pass Surgery
11	Deafness – Permanent and Irreversible
12	Encephalitis – Resulting in Permanent Inability to
12	Perform Activities of Daily Living
13	End-stage Liver Failure
14	End-stage Lung Disease
15	Full-blown AIDS
16	Fulminant Viral Hepatitis
17	Heart Attack – of Specified Severity
18	Heart Valve Surgery
19	HIV Infection due to Blood Transfusion

20	Kidney Failure – Requiring Dialysis or Kidney Transplant
21	Loss of Independent Existence
22	Loss of Speech
23	Major Head Trauma – Resulting in Permanent Inability to
20	Perform Activities of Daily Living
24	Major Organ/ Bone Marrow Transplant
25	Medullary Cystic Disease
26	Motor Neuron Disease – Permanent Neurological Deficit with
20	Persisting Clinical Symptoms
27	Multiple Sclerosis
28	Muscular Dystrophy
29	Occupationally Acquired Human Immunodeficiency Virus
	(HIV) Infection
30	Paralysis of Limbs
31	Parkinson's Disease – Resulting in Permanent Inability to
51	Perform Activities of Daily Living
32	Primary Pulmonary Arterial Hypertension – of Specified
	Severity
33	Serious Coronary Artery Disease
34	Stroke – Resulting in Permanent Neurological Deficit with
	Persisting Clinical Symptoms
35	Surgery to Aorta
36	Systemic Lupus Erythematosus with Severe Kidney
	Complications
37	Terminal Illness
38	Third Degree Burns – of Specified Severity
39	Angioplasty and other invasive coronary artery disease



3. Takafulink Accidental Benefit Rider

- a) Accidental Death & Permanent Dismemberment Benefit
- b) Double Indemnity

Academ

- c) Compassionate Cash Benefit
- d) Medical Appliances / Mobility Aid Allowance



Takafulink Accidental Benefit

a) Accidental Death & Permanent Dismemberment Benefit

The following benefit shall be payable if death or dismemberment occurs within 90 days from the date of accident:

Accident Outcome	% of Sum Covered Payable
Death	100 %
Dismemberment of two or more limbs at or above the wrist or ankle	100 %
Total and irrecoverable loss of all sight in both eyes	100 %
Total and irrecoverable loss of all sight in one eye and dismemberment of one limb at or above the wrist or ankle	100 %
Dismemberment of one limb at or above the wrist or ankle	60 %
Total and irrecoverable loss of all sight in one eye	60 %
Total and irrecoverable loss of all hearing in both ears	60 %
Total and irrecoverable loss of speech	60 %
Dismemberment of thumb and index finger of either hand at or above the knuckles	25 %

Takafulink Accidental Benefit

whilst as an occupant.

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03 c) Compassionate d) Medical Appliances / **b)** Double Indemnity **Cash Benefit Mobility Aid Allowance** Accidental Death & Dismemberment Benefit Purchase of Medical Death of the Person Covered Appliances or Mobility Aids Additional 100% of Sum Covered RM 150 (per accident) as a 5% of the Rider's Sum fixed benefit Accident while: Covered or i. riding as a fare-paying passenger E.g. crutches, wheelchair, on a commercially licenced public land conveyance over an knee braces, orthotics, Up to the max. of RM established route (e.g. bus or 5.000 splints and others) train, other than taxi, hired vehicle or aircraft); ii. in elevator or lifts / cable car (excluding those used in mines and on construction sites) duly certified to carry passengers; or iii. As a direct result of the burning of the following: public building, hotel, and theatre or cinema,



Takafulink Accidental Benefit

Term	Follow Basic Plan or up to Person Covered's age 70, whichever is earlier.					
Main Person Covered's Entry Age	Minimum: 14 days (age next birthday)Maximum: 65 years (age next birthday)					
Sum Covered	 Minimum : RM 10,000 Maximum : RM 1 million or 5 times Basic Sum Covered, whichever is lower. Note: Rider Sum Covered can be higher than Basic Sum Covered. Max. Sum Covered for all TPD Benefit is capped at RM 2 million per life per entity. Max. Sum Covered for Accidental Death is capped at RM 1 million per life. 					



Takafulink Accidental Benefit

Term	Follow Basic Plan or up to Person Covered's age 70, whichever is earlier.					
Main Person Covered's Entry Age	Minimum: 14 days (age next birthday)Maximum: 65 years (age next birthday)					
Sum Covered	Minimum : RM 10,000 Maximum : RM 1 million or 5 times Basic Sum Covered, whichever is lower. Note: . i. Rider Sum Covered can be higher than Basic Sum Covered.					
	ii. Max. Sum Covered for all TPD Benefit is capped at RM 2 million per life per entity.iii. Max. Sum Covered for Accidental Death is capped at RM 1 million per life.					



Takafulink Accidental Benefit

Monthly Tabarru' Charge per RM 10,000 Sum Covered:

	Benefit (% of the Rider Sum Covered)	Class 1	Class 2	Class 3	Class 4
Accidental Death & Dismemberment	100% of Sum Covered			1.683	2.183
Double Indemnity	100% of Sum Covered (additional)				
Compassionate Cash Allowance	5% of additional Sum Covered (max. RM 5,000)	1.142	1.350		
Medical Appliances / Morbidity Aid Allowance	RM 150 per accident				





4. Takafulink Accidental Indemnity Benefit

- a) Accidental Hospital Indemnity Benefit
- b) Indemnity Benefit for Accidental Partial Disablement

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Takafulink Accidental Indemnity Benefit

a) Accidental Hospital Indemnity Benefit	Example		
Hospitalised due to accident	Items	Description	
Admission - maximum 25 weeks .	Sum Covered	RM100,000	
Daily benefit - RM 0.85 per RM 1,000 Sum Covered AIB	Daily Benefit	RM 0.85 per RM 1,000 Sum Covered	
1,000 Sum Covered AIB	Days Admitted to Hospital	6 days	
Hospitalisation must commence:	= <u>RM100,000 X</u> 0.85 X 6 Days		
i. within 36 hours of accident; &	1,000		
ii. exceed 6 consecutive hour.	= RM 85 X 6 Days		
	= RM 510		

Hospital Cash Benefit Rider co-exists with Accidental Indemnity Benefit Rider, the benefit payment is either from Hospital Cash Benefit or Accidental Hospital Indemnity Benefit, whichever is higher.

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Takafulink Accidental Indemnity Benefit

b) Indemnity Benefit for Accidental Partial Disablement	Example		
Partially Disabled due to accident			
	Items	Description	
Payable up to maximum 52 weeks .	Sum Covered	RM100,000	
	A daily Benefit	RM 0.35 per RM 1,000 Sum Covered	
Daily benefit - RM 0.35 per RM 1,000 Sum Covered AIB	Days MC	3 days	
On medical leave for at least 3 consecutive days.	= <u>RM100,000</u> 1,000 = RM 35 X 3 E	X 0.35 X 3 Days Days	
Maximum claim is up to RM1,000 per week.	= RM 105		

Hospital Cash Benefit Rider co-exists with Accidental Indemnity Benefit Rider, the benefit payment is either from Hospital Cash Benefit or Accidental Hospital Indemnity Benefit, whichever is higher.



Takafulink Accidental Indemnity Benefit

Term	 Follow Basic Plan or up to Person Covered's age 70, whichever is earlier. Not required to co-exist with Takafulink Accidental Rider 				
Sum Covered	Minimum:RM 10,000Maximum:RM 1 million or 5 times Basic Sum Covered, whichever is lower.				
Main Person Covered's Entry Age	Minimum: 14 days (age next birthday)Maximum: 65 years (age next birthday)				



5. Takafulink Hospital Cash Benefit

a) Normal Ward

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- b) Intensive Care Unit (ICU) / Coronary Care Unit (CCU) / Neonatal Intensive Care Unit (NICU)
- c) Overseas Hospitalization
- d) Hospitalisation due to pregnancy-related illnesses



Takafulink Hospital Cash Benefit

05

Benefits (per condition)	Plan 1 (RM)	Plan 2 (RM)	Plan 3 (RM)	Plan 4 (RM)	Plan 5 (RM)
Normal Ward (max. stay 180 days per condition)	50	100	150	200	400
ICU / CCU / NICU (max. stay 20 days per condition)	100	200	300	400	800
Overseas hospitalization (max. stay 30 days per condition)	50	100	150	200	400
Hospitalization due to Pregnancy Related Illnesses (max. 3 days per condition)	50	100	150	200	400

Term	Follow Basic Plan or up to Person Covered's age 70, whichever is earlier.				
Main Person Covered's Entry Age	Minimum: 14 days (age next birthday)Maximum: 65 years (age next birthday)				



Takafulink Hospital Cash Benefit

Etiqa Academy & Family Takaful

a) Normal Ward	b) ICU / CCU / NICU	c) Overseas hospitalization	d) Hospitalization due to Pregnancy Related Illnesses
Max. stay 180 days per condition	Max. stay 20 days per condition	Max. stay 30 days per condition	Max. stay 3 days per condition
 Admitted to hospital (except due to pregnancy related illnesses) 	Double Daily Cash Benefit not exceeding 20 days	 Admitted to hospital in overseas for at least six (6) consecutive hours 	Hospitalised for at least six (6) consecutive hours
 Hospitalised for at least six (6) consecutive hours 	 Hospitalised for at least six (6) consecutive hours 	Due to emergency medical condition (e.g.	 Due to a pregnancy- related illnesses, except for delivery and abortion.
 Juvenile Max. Daily Income Benefits: RM 200 per day 		 accident / illness / disease) Daily Cash Benefit 	 Daily Cash Benefit payable not exceeding 3 days.
Adult Max. Daily Income Benefits: RM 400 per day 		payable not exceeding 30 days	

Hospitalization within 14 days of a prior hospitalization, for the same condition, will be treated as the same hospitalization. The total of all benefit payments under this rider are limited to 365 days.

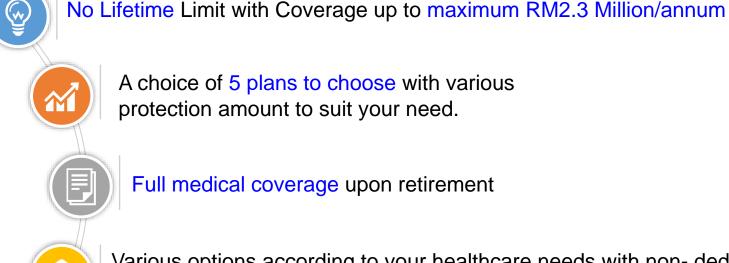
Note: - Per condition means one or more in-patient stays at a hospital for a specific diagnosis, treatment or care, with each stay occurring within 14 days of the previous stay and resulting from the same underlying condition.



6. Takafulink Medical Plus



Takafulink Medical Plus



 $\mathbf{06}$

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Various options according to your healthcare needs with non- deductible (full coverage) and self- covered deductible (RM2K,10K, RM20K or RM40K)

A rider that covers individuals from 14 days old to 68/78/88/100 years old (ANB).

Note: Only 1 Takafulink Medical Plus per life per product

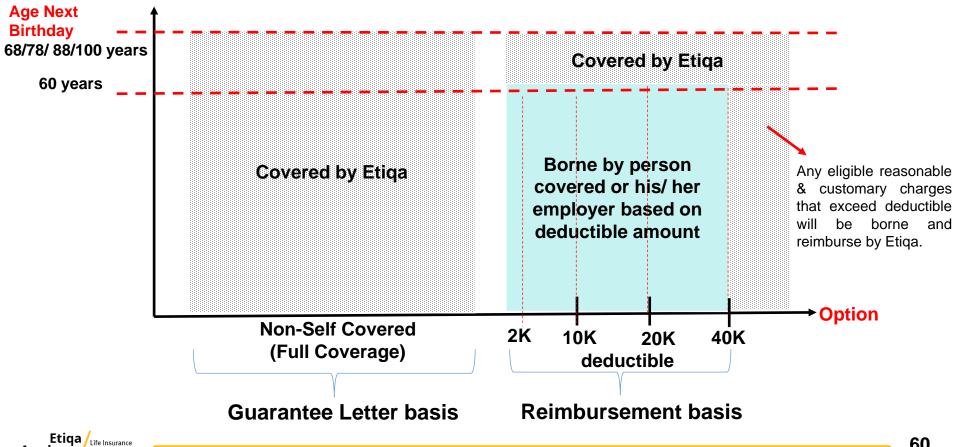


Takafulink Medical Plus

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Academy / & Family Takaful

A **deductible** is the amount of money that you **pay before Etiga** will start to help with your medical bill.





Takafulink Medical Plus

06

Table of Benefits						
Plan Type	Plan 1Plan 2Plan 3Plan 4Plan 5					
Overall Lifetime Limit		I	No Lifetime Limi	t		
Overall Annual Limit	RM 1,000,000	RM 1,500,000	RM 1,800,000	RM 2,000,000	RM 2,300,000	
In-Patient Benefits						
Hospital Room & Board Charges (RM per day limit)	RM 150	RM 200	RM 300	RM 400	RM 500	
Hospital Room & Board Charges (days per annum limit)			No Limit			
Intensive Care Unit Charges (No limit)						
Surgical Fees, Anaesthetist Fee, Operating Theatre Fees and Hospital Supplies & Services Charges			As Charged			
In-Hospital Physician / Specialist Visit Charges (2 visits per day limit)						



Takafulink Medical Plus

06

Table of Benefits							
Plan Type	Plan 1	Plan 2	Plan 3	Plan 4	Plan 5		
In-Patient Benefits (continued)							
Daily Guardian Benefit (RM per day limit)			RM 150				
Daily Guardian (days per annum limit)	120 days						
Daily Cash Allowance at Government Hospital (RM per day limit)			RM 200				
Daily Cash Allowance at Government Hospital (days per annum limit)			No Limit				
Medical Report Fees (RM per Hospitalisation limit)			RM 100				



Takafulink Medical Plus

06

Table of Benefits						
Plan Type	Plan 1	Plan 2	Plan 3	Plan 4	Plan 5	
Out-Patient Benefits						
Pre-Hospital Diagnostic Tests Charges, or Specialist Consultation Fees (within 60 days prior to Hospitalisation)			As Charged			
Post-Hospitalisation Treatment Charges (within 90 days after discharge)			As Charged			
Out-Patient Physiotherapy Treatment Charges (RM per annum limit, within 90 days after discharge or surgery)			RM 1,000			
Emergency Accidental Out-Patient Treatment Charges	As Charged					
Emergency Accidental Dental Treatment Charges			As Charged			



Takafulink Medical Plus

06

Table of Benefits						
Plan Type	Plan 1	Plan 2	Plan 3	Plan 4	Plan 5	
Out-Patient Benefits (continued)						
Ambulance Fees			As Charged			
Home Nursing Charges (RM per day limit)	RM 100					
Home Nursing Charges (days per annum limit)	60 days					
Day Surgery Fees			As Charged			
Emergency Out-Patient Sickness Treatment (per Medical Condition limit)			RM 100			



Takafulink Medical Plus

06

Table of Benefits						
Plan Type	Plan 1	Plan 2	Plan 3	Plan 4	Plan 5	
Cancer, Dialysis and Transpla	nt					
Out-Patient Kidney Dialysis Treatment Charges						
Out-Patient Cancer Treatment Charges	As Charged					
Organ Transplant Charges (limited to 1 Organ Transplant per certificate)						
Other Benefits	Other Benefits					
Alternative Medical Practitioner Charges (RM per annum limit, within 90 days after discharge)			RM 200			

Takafulink Medical Plus



Table of Benefits Plan Type Plan 1 Plan 2 Plan 3 Plan 4 Plan 5 **Self-covered Deductible Option** Yes / No If Yes, self-covered deductible amount: Option 1: RM2,000 Option 2: RM10,000 Option 3: RM20,000 Self-covered Deductible Amount Option 4: RM40,000 (RM per annum limit) Auto-converted to non-self-covered deductible at age 60th birthday. No underwriting.

- Self-covered deductible option not applicable for entry age between 60 and 65.
- Change of deductible option prior to age 60 subject to underwriting





Takafulink Medical Plus

•	The covered illnesses occurs after 30 days
---	--

- The following specified illnesses occurs after 120 days:
 - i. Hypertension, diabetes mellitus and cardiovascular disease;
 - ii. All tumors, cancers, cysts, nodules, polyps, stones of the urinary system and biliary system;
 - iii. All ear, nose (including sinuses) and throat conditions;
 - iv. Hernias, hemorrhoids, fistulae, hydrocele, and varicocele;
 - v. Endometriosis including disease of the reproduction system; or
 - vi. Vertebro-spinal disorders (including disc) and knee conditions.

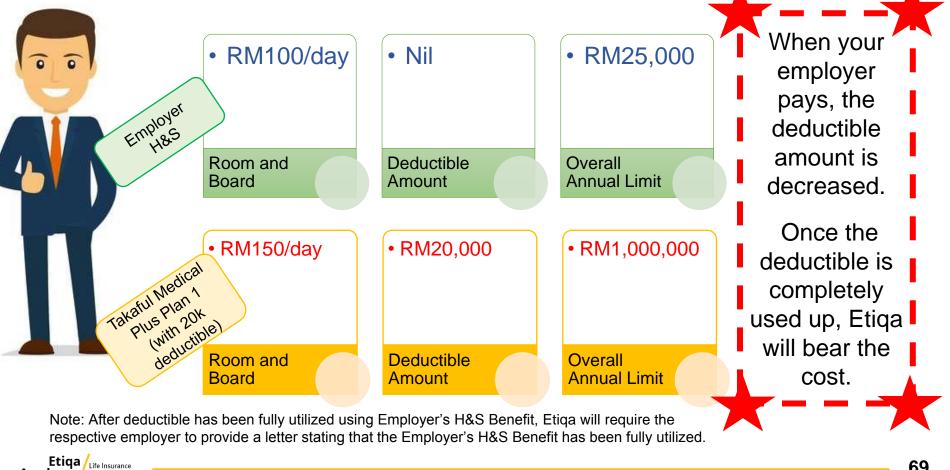
Waiting Period



6. Takafulink Medical Plus – Claims Scenario

Academy & Family Takaful

Following is En. Ali existing Hospital & Surgical (H&S) plan provided by his employer. He is also covered by a Takafulink Medical Plus Plan 1 (with 20k deductible),





6. Takafulink Medical Plus – Claims Scenario 1



Eligible Medical Expenses Incurred after staying in the hospital for 10 days:

R&B (RM150 x 10 days) = RM 1,500
 Eligible Surgical Fees & Other Expenses = RM 20,000

Particulars	Eligible Medical	· · ·			
	Expenses (RM)	Employer's H&S Plan (RM)	Takaful Medical Plus Plan 1 (with 20k deductible) (RM)	En. Ali Pays (RM)	
R&B (RM150 x 10 day)	1,500	1,000 (100 x 10)	500 (50 x10)	0	
Eligible Surgical Fees & Other Expenses	20,000	20,000	0	0	
Total	21,500	21,000	500	0	



6. Takafulink Medical Plus – Claims Scenario 2a

Eligible Medical Expenses Incurred after staying in the hospital for 10 days:

R&B (RM150 x 10 days) = RM 1,500
 Eligible Surgical Fees & Other Expenses = RM 35,000

Particulars	Eligible Medical	Amount reimbursed under respective plan and En. Ali				
	Expenses (RM)	Employer's H&S Plan (RM)	Takaful Medical Plus Plan 1 (with 20k deductible) (RM)	En. Ali Pays (RM)		
R&B (RM150 x 10 day)	1,500	1,000 (100 x 10)	500 (50 x 10)	0		
Eligible Surgical Fees & Other Expenses	35,000	24,000 (25,000 – 1,000)	11,000 (35,000 – 24,000)	0		
Total	36,500	25,000	11,500	0		



6. Takafulink Medical Plus – Claims Scenario 2b



Within the same certificate year, En. Ali admitted to the hospital again... (refer scenario 2a for 1st admission)

Eligible Medical Expenses Incurred after staying in the hospital for 10 days:

During this 2nd admission, expenses incurred:

- 1) R&B (RM150 x 10 days) = RM1500
- 2) Eligible Surgical Fees & Other Expenses = RM3,500

Particulars	Eligible Medical	Amount reimbursed under respective plan and En. Ali					
	Expenses (RM)	Employer's H&S Plan (RM)	Takaful Medical Plus Plan 1 (with 20k deductible) (RM)	En. Ali Pays (RM)			
Balance OAL from Company		0					
R&B (RM150 x 10 day)	1,500	0	1,500 (150 x 10)	0			
Eligible Surgical Fees & Other Expenses	3,500	0	3,500	0			
Total	5,000	0	5,000	0			

Note: 1st admission (scenario 2a), utilized the full OAL from Company. The deductible amount of RM20k from Etiqa has also been reached. Hence, for the 2nd admission, full eligible expense incurred is payable by Etiqa.



6. Takafulink Medical Plus – Claims Scenario 3a



Etiqa Academy & Family Takaful

Eligible Medical Expenses Incurred after staying in the hospital for 10 days:

Claims Scenario 3a: 1) R&B (RM150 x 10 days) = RM 1,500 2) Eligible Surgical Fees & Other Expenses = RM 15,000

Particulars	Eligible	Amount reimbursed under respective plan and En. Ali			
	Medical Expenses (RM)	Employer's H&S Plan (RM)	Takaful Medical Plus Plan 1 (with 20k deductible) (RM)	En. Ali Pays (RM)	
R&B (RM150 x 10 day)	1,500	1,000 (100 x 10)	0	500	
Eligible Surgical Fees & Other Expenses	15,000	15,000	0	0	
Total	16,500	16,000	0	500	



6. Takafulink Medical Plus – Claims Scenario 3b



Within the same certificate year, En. Ali admitted to the hospital again... (refer scenario 3a for 1st admission)

Eligible Medical Expenses Incurred after staying in the **hospital for 10 days**:

During this 2nd admission, expenses incurred:

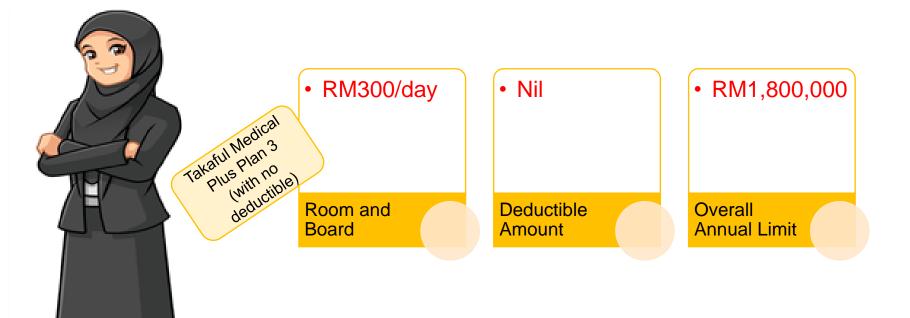
- 1) R&B (RM200 x 15 days) = RM3,000
- 2) Eligible Surgical Fees & Other Expenses = RM27,000

Particulars	Eligible	Amount reimbursed under respective plan and En. Ali		
	Expenses (RM)	Employer's H&S Plan (RM)	Takaful Medical Plus Plan 2 (with 20k deductible) (RM)	En Ali Pays (RM)
Balance OAL from Company		9,000 (25k – 16k)		
R&B (RM200 x 15 day)	3,000	1,500 (100 x 15)	1,500 (100 x 15)	0
Eligible Surgical Fees & Other Expenses	27,000	7,500 (9,000 – 1,500)	19,500 (27,000 – 7,500)	0
Total	30,000	9,000*	21,000	0

Note: 1st admission (scenario 3a), accumulated deductible amount is RM16,500. 2nd admission, accumulated deductible amount is RM9,000. Hence, RM20,000 deductible amount is fulfilled for that certificate year.

6. Takafulink Medical Plus – Claims Scenario 4

Pn Aida is self employed. She is covered by a Takafulink Medical Plus Plan 3 (with no deductible – non self covered)







6. Takafulink Medical Plus – Claims Scenario 4



Eligible Medical Expenses Incurred after staying in the hospital for 10 days:

R&B (RM300 x 10 days) = RM 3,000
 Eligible Surgical Fees & Other Expenses = RM 45,000

Particulars	Eligible Medical	Amount reimbursed under respective plan and Pn Aida		
	Expenses (RM)	Takaful Medical Plus Plan 3 (with no deductible) (RM)	Pn Aida Pays (RM)	
R&B (RM300 x 10 day)	3,000	3,000 (300 x 10)	0	
Eligible Surgical Fees & Other Expenses	45,000	45,000	0	
Total	48,000	48,000	0	



7. Takafulink Payor Waiver of Contribution (Juvenile)



Takafulink Payor Waiver of Contribution (Juvenile)

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Academy / & Family Takafu

Waives customer's future contributions if participant dies, TPD occurs before age 69th birthday or diagnosed with any 1 of the 38 Critical Illnesses (exclude Angioplasty)

Contributions waived (including Enricher) until person Covered is 25 age next birthday.

- - Top-up may be required to keep certificate in-force if certificate account value become insufficient to sustain charges
 - TPD continuity for 6 months applies except for Presumptive TPD
 - Waiting Period applies for Critical Illness

 Not allowed to co-exist with any other Waiver or Payor Waiver of Contribution rider.



Takafulink Payor Waiver of Contribution (Juvenile)

Term	Follow Basic Plan, or up to age 25 of the Person Covered, whichever is earlier.			
Participant's Entry Age	Minimum: 17 years (age next birthday)Maximum: 65 years (age next birthday)			
	Person Covered	Participant		
Person Covered relationship to	(Age Next Birthday)	Self	Parent	Spouse
Participant	1 to 16	×	\checkmark	×



8. Takafulink Payor Waiver of Contribution (Spouse)







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Waives customer's future contributions if participant dies, TPD occurs before age 69th birthday or diagnosed with any 1 of the 38 Critical Illnesses (exclude Angioplasty)

Contributions waived (including Enricher) up to rider term.

- Top-up may be required to keep certificate in-force if certificate account value become insufficient to sustain charges
- TPD continuity for 6 months applies except for Presumptive TPD
- Waiting Period applies for Critical Illness
- Not allowed to co-exist with any other Waiver or Payor Waiver of Contribution rider.



08 Takafulink Payor Waiver of Contribution (Spouse)				
Term	Follow Basic Plan, or up to age 100 of the Participant, whichever is earlier.			
Participant's Entry Age	Minimum : 17 years (age next birthday) Maximum : 65 years (age next birthday)			
	Person Covered	Participant		
Person Covered relationship to	(Age Next Birthday)	Self	Spouse	Employer
Participant	17 and above	×	\checkmark	×



9. Takafulink Waiver of Contribution for TPD



Takafulink Waiver of Contribution for TPD

Waives customer's future contributions in the event person covered is TPD within the rider term.

Contributions waived (including Enricher) up to rider term.

• Top-up may be required to keep certificate in-force if certificate account value become insufficient to sustain charges.

TPD continuity for 6 months applies except for Presumptive TPD

 Not allowed to co-exist with any other Payor Waiver of Contribution rider. Automatically terminated when ANY ONE of the other waiver rider is activated.



Takafulink Waiver of Contribution for TPD

Term	Follow Basic Plan, or up to age 70 of the Person Covered, whichever is earlier.			
Participant's Entry Age	Minimum : 17 years (age next birthday) Maximum : 65 years (age next birthday)			
Main Person Covered's Entry Age	Minimum : 17 years (age next birthday)Maximum : 65 years (age next birthday)			
Person Covered	Person Covered		Participant	
relationship to	(Age Next Birthday)	Self	Spouse	Employer
Participant	17 and above	\checkmark	×	×

09



10. Takafulink Waiver of Contribution for Critical Illness



Takafulink Waiver of Contribution for Critical Illness

Waives customer's future contributions if person covered is diagnosed with any 1 of the 38 Critical Illnesses (exclude Angioplasty)

Contributions waived (including Enricher) up to rider term.

- Top-up may be required to keep certificate in-force if certificate account value become insufficient to sustain charges



- Waiting Period applies for Critical Illness
- Not allowed to co-exist with any other Payor Waiver of Contribution rider. Automatically terminated when ANY ONE of the other waiver rider is activated.



Takafulink Waiver of Contribution for Critical Illness

Term	Follow Basic Plan, or up to age 100 of the Person Covered, whichever is earlier.			
Participant's Entry Age	Minimum : 17 years (age next birthday) Maximum : 65 years (age next birthday)			
Main Person Covered's Entry Age	Minimum: 17 years (age next birthday)Maximum: 65 years (age next birthday)			
Person Covered	Person Covered		Participant	
relationship to	(Age Next Birthday)	Self	Spouse	Employer
Participant	17 and above	\checkmark	×	×

10

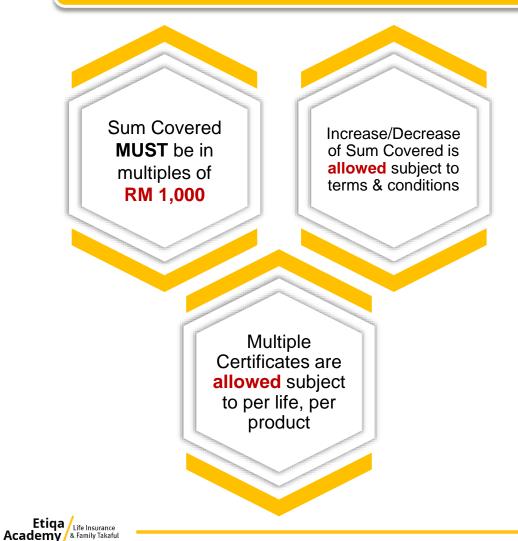


Topic 4

Product Specifications

Product Specifications: Sum Covered

Minimum Sum Covered = Min SCM Factor x [Annual Contribution – Notional Contribution of Riders]



Entry Age	Min SCM Factor
1 – 16	60
17 – 25	55
26 – 35	50
36 – 45	35
46 – 55	25
56 and above	15

Note: Enricher, ad hoc and regular top-up contribution is not included in determining the sum covered.

elio

Product Specifications: Sum Covered



Entry Age	Min SCM Factor
1 – 16	60
17 – 25	55
26 – 35	50
36 – 45	35
46 – 55	25
56 and above	15

No Riders attached

- Person Covered: Age 35
- Annual Contribution: RM 2,400

Min Sum Covered: = 50 [RM 2,400 - 0] = RM 120,000

With Riders attached

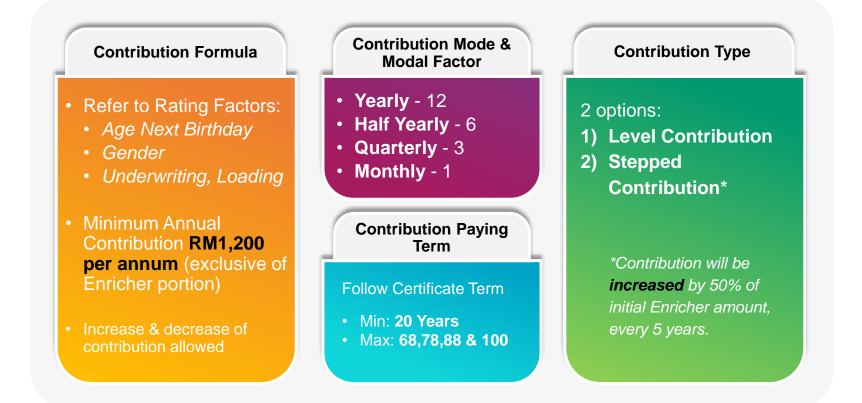
- Person Covered: Age 35
- Annual Contribution: RM 2,400
- Total Notional Contribution of Riders: RM 500

Min Sum Covered: = 50 [RM 2,400 – 500] = RM 95,000



Product Specification: Contribution





Stamp Duty : RM 10 per certificate (incorporated in contribution)

Etiqa / Life Insurance

Academy & Family Takaful

Admin Charge: RM18.00 monthly for the first 12 months, and RM7.00 per month thereafter will be deducted from account value, at the beginning of each certificate month.

Product Specification: Funds



Shariah Compliant Funds

 Equities listed in Bursa Malaysia.

► Liquid assets.

Fee: 1.5% of NAV per annum ► Equities

► Fixed income securities.

► Liquid assets.

► Fee: 1.2% of NAV per annum

Fixed income securities.

► Liquid assets.

► Fee: 1.0% of NAV per annum

Dana Ekuiti Dar Prima Takaful Sei

Dana Syariah Seimbang Dana Pendapatan Prima Takaful

• Minimum amount for switching is RM500 per switch.

Fund Switch • Switching is unlimited

No charges

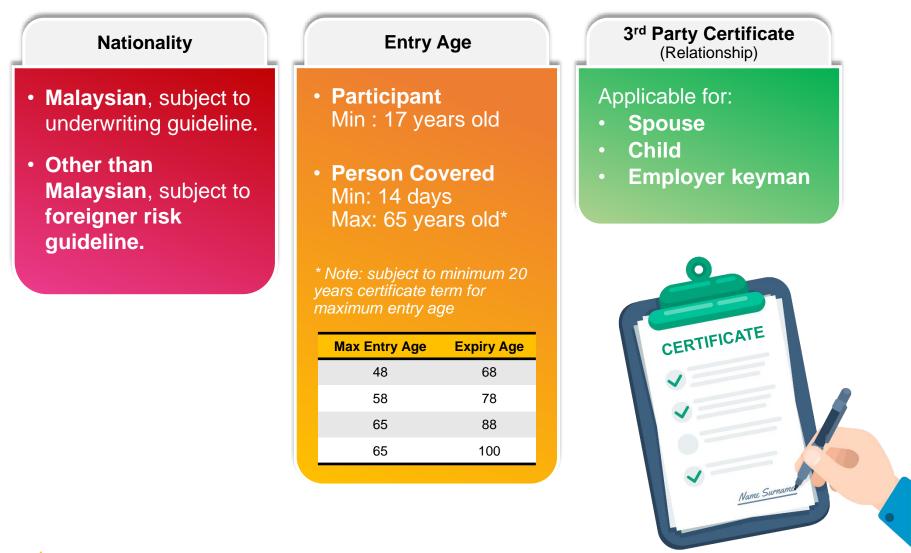
Note:

- Fund mixing is allowed
- Total allocation must be 100% with a split in multiple of 1%.

Etiqa Academy & Family Takaful

Product Specifications: Eligibility Rules





Product Specifications: Underwriting Guidelines





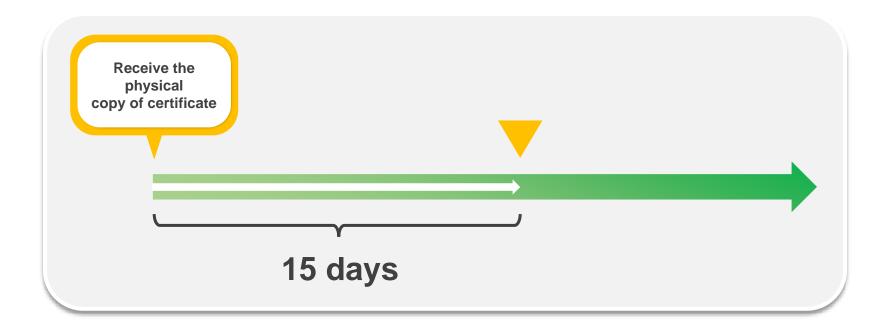
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Topic 5

Certificate Operations

Certificate Operations: Free-Look Period



For cancellation within free-look period, following is refunded:

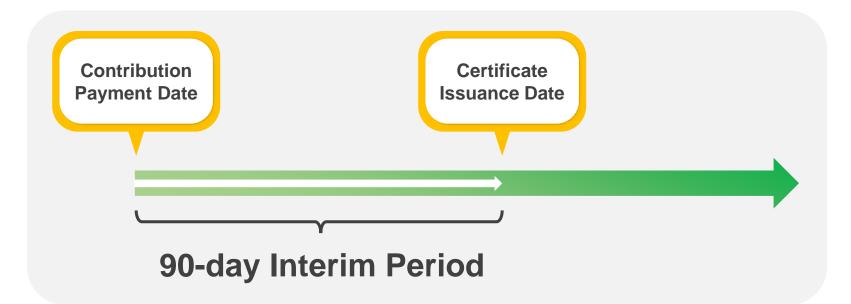
- i. Any non-invested / unallocated contributions;
- ii. Account Value, if any; AND
- iii. Any certificate charges that have been deducted;

MINUS

• Any medical expenses incurred in respect of underwriting, if applicable.



Certificate Operations: Interim Coverage



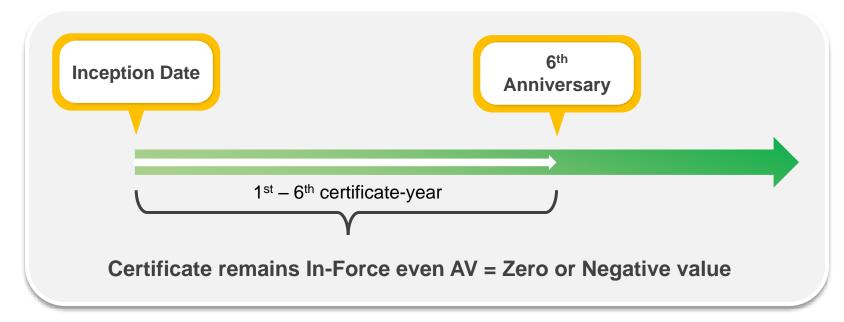
Conditions

- Payment must be received by Etiqa Family Takaful Bhd
- Amount Payable will be:
 - Accidental Death
- : Total Sum Covered
- Natural Death
- : Refund of Contribution

Note:

- 1. The sum-at-risk is subject to a maximum of RM250,000 per certificate and a maximum of RM500,000 per person covered.
- 2. Interim cover will cease when counter offer letter issued by underwriter for substandard case

Certificate Operations: No Lapse Provision



Criteria:

- Due contribution is paid in a timely manner within the system grace period
- No contribution holiday during no lapse provision period
- No history of partial withdrawal from AV is allowed during this period

Note:

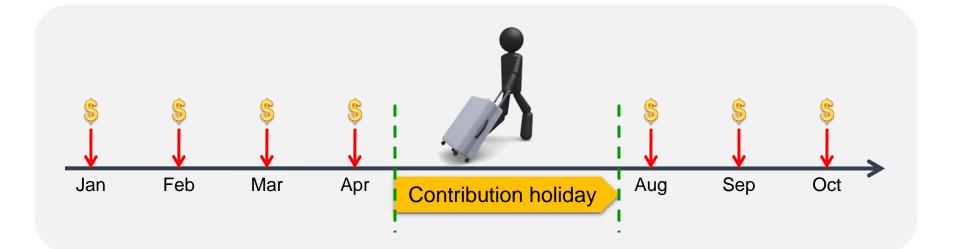
- 1. During the NLP period, even when the AV is zero or negative all charges (cert fee, tabarru' charge) will continue to be deducted.
- 2. Top-up / extra contribution maybe required if the AV at month 73 for certificate sustainability

Certificate Operations : Contribution Holiday

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The participant may discontinue regular contribution payment for a certain period if the account value is sufficient to pay for :





Certificate Operations: Partial Withdrawal



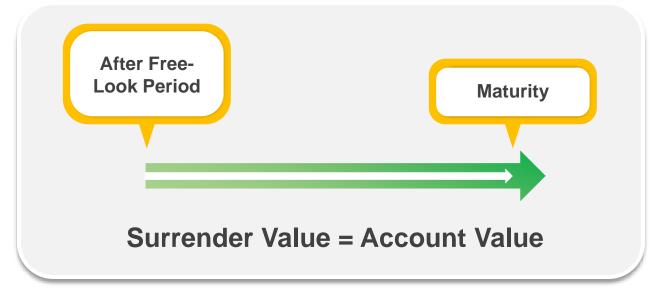
Partial Withdrawal can be done at any time subject to Account Value sufficiency, and the terms below:

- Minimum Partial Withdrawal is RM 500.
- Minimum Account Value Remaining balance must maintain at RM5000.
- No Charges for withdrawal

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Certificate Operations: Surrender





Subject to a surrender charge.

Surrender at Certificate Year	Surrender Charge (% of Basic Annual Contribution)
1 – 6	40.0 %
7 – 10	10.0 %
10 onwards	0 %

Note: Exclude Enricher contribution

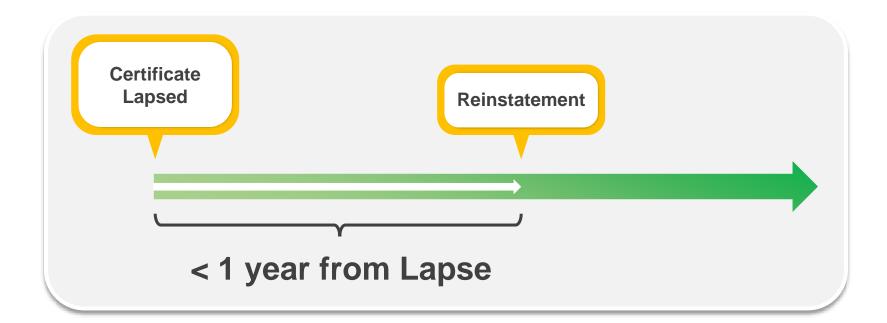
Certificate Operations: Lapsation



- Certificate will be lapsed when the account value is less than or equal to zero (0)
- This is subject to the no lapse provision period if the criteria's are fulfilled within the first 6 certificate years.
- Lapsed Notice will be sent to customer

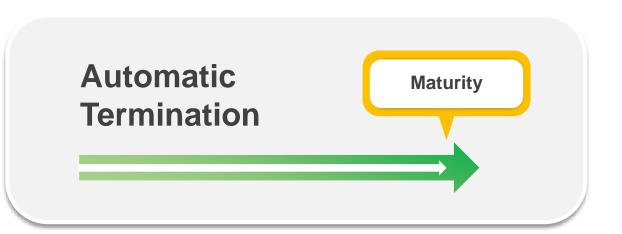
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Certificate Operations: Reinstatement



- Condition to reactivate lapse certificate to an "in-force" state if:
 - i. Person Covered alive.
 - ii. Certificate not surrendered.
 - iii. Certificate not lapsed for more than 1 year.
 - iv. All the outstanding debts (if any) are paid.
- Evidence of satisfactory of good health is required (subject to underwriting)

Certificate Operations: Termination



- * The certificate will be automatically terminated on:
 - i. Free-look cancellation.
 - ii. Surrender.
 - iii. The expiry date.
 - iv. Death of the Person Covered.
 - v. TPD of the Person Covered (if no UDR is attached).
 - vi. Lapsation upon depletion of Account Value during the certificate term.





Assessment Time!



Please login to **myKASH** for the assessment.





Thank you





Appendix

- 1. Exclusions
- 2. U/W guidelines
- 3. Fees & Charges

Appendix: TPD Exclusions

Etiqa / Life Insurance

Academy & Family Takaful



- 1. Intentional self-inflicted death or injury, suicide or attempted suicide, whilst sane;
- 2. Participation in any criminal or illegal act, strike, riot, terrorism or civil commotion;
- 3. Participation in dangerous or hazardous sport or activities such as (but not limited to) horse riding, water sports (except non-motorized sailing craft and swimming), hunting, racing (except foot racing), mountaineering, potholing or caving, and winter sports;
- 4. Participation in any form of aviation (except as a fare-paying passenger or crew member on a regular route operated by a commercial airline), or aerial sports such as (but not limited to) skydiving, parachuting, bungee jumping, hang gliding and ballooning;
- 5. War (whether declared or not), revolution, attack by a foreign country, or invasion;
- 6. Consumption of alcohol, non-prescribed or illegal drugs or narcotics;
- 7. Physical and violent provocation by the person covered, leading to a similar response that leads to death or injury;
- 8. Inhalation of poison, gas or fumes whether, voluntarily or involuntarily taken;
- 9. Radioactive contamination arising from fuel, weapons, waste or processing; or
- 10. Human Immunodeficiency Virus (HIV) or Acquired Immune Deficiency Syndrome (AIDS).

Appendix: Rider Exclusions (with medical benefits)



- 1. Any medical conditions occurring within the first 30 days from the issue date or latest reinstatement date of the rider, unless due to accident;
- 2. Various specified conditions occurring within the first 120 days from the issue date or latest reinstatement date of the rider, unless due to accident;
- 3. Pre-existing condition;
- 4. Any treatment or charges which are not reasonable, not medically necessary, cosmetic, diagnostic (unless leading to hospitalisation or surgery), experimental, preventative, or similar;
- 5. Any treatment for sleep, the eyes, or teeth, except where the dental treatment is related to an accident requiring hospital treatment;
- 6. Costs of over-the-counter medication, prosthetics, rest cures, sanitaria, organ or tissue donation, pregnancy, infertility, gender reassignment procedures, contraception, sterilization, circumcision, or birth / congenital / hereditary conditions;
- 7. Psychiatric, mental or nervous system related conditions; or
- 8. Benefits covered by other medical certificates or policies.



Appendix: Rider Exclusions



With critical illness benefits

- 1. Pre-existing Condition;
- 2. Consumption of alcohol, non-prescribed or illegal drugs or narcotics; or
- 3. AIDS, AIDS related complex or infection by the HIV except those being covered.

With hospital cash benefits

- 1. Hospital Confinement within 30 days from the issue date or date of reinstatement of the certificate, unless its due to Accident;
- 2. AIDS or HIV; or
- 3. Pre-existing condition.

Note: This list is non-exhaustive. Please refer to the certificate for the full list of exclusions.

Appendix: Conditions for Contribution Waiver

Total & Permanent Disability (TPD)

- 1. TPD has lasted continuously for at least 6 months from the date TPD commences;
- 2. TPD incident or TPD related to, or as a result of any Injury or illness occurs on, or after the Issue Date or latest Reinstatement date of the Supplementary Certificate or Rider, whichever is later; and
- 3. The TPD meets the TPD definitions of the Basic Certificate.

Critical Illness (CI)

- 1. The covered CI occurs 30 days after the Issue Date or latest Reinstatement date of the Supplementary Certificate or Rider, whichever is later;
- 2. The Participant is diagnosed with the CI for the 1st time; and
- 3. Diagnosis or event of the covered CI meets the Definition of CI.
- 4. The following CI are only covered 60 days after the Issue Date or latest Reinstatement date of the Supplementary Certificate or Rider (whichever is later):
 - Cancer;

Academy / & Family Takaful

- Coronary Heart Disease Requiring Surgery;
- Heart Attack; and
- Other Serious Coronary Artery Disease.

Appendix: Underwriting Guidelines

Etiqa Academy & Family Takaful



Underwriting Rules	Description
Medical Underwriting Requirements	Medical Underwriting Table
Financial Underwriting Requirements	Full UW cases - For financial total sum at risk equal or exceeds RM2mil, the following are required:
	1) Applicant Large Amount Questionnaire; and/or
	 Certified copy of the assessment form submitted to IRD for the past 2 years (document code IRDD); and/or
	3) EA Form for the past 2 years (if you are an employee); and/or
	4) Financial statement submitted to IRD for the past 2 years (if the person is self- employed). and/or
	5) Any other financial evidence, if required.
Occupation Underwriting Requirements	Based on occupation underwriting guideline.
Other Underwriting	1) Residential Underwriting Requirements
Requirements	2) Avocation/ Hobby Underwriting Requirements
Loading	1) Medical Loading;
	2) Occupational Loading;
	3) Nationality Loading; and
	4) Avocational/Hobby Loading.

Appendix: Fees & Charges



Types	Description
Wakalah Fee	 Wakalah fee will be deducted from contributions. The Wakalah fee is 100% minus the basic component contribution allocation rates. Wakalah fee for Enricher & Optional Top-Up : 5% per certificate year
Tabarru' Charges	 Deducted from the Account Value at the beginning of each certificate month. Based on Sum Covered MULTIPLIED BY the Tabarru' charges at the attained age. Based on attained age next birthday, gender and any underwriting loading. May be changed for in force certificates at the discretion of the Takaful Operator. Separate risk charges for riders.



Marketing Do's & Don'ts

Do's

- ☑ Understand the prospect by conducting need-based marketing using Fact Finding Forms.
- Ensure any advertisement or public announcement is clear and does not confuse or mislead the public / prospect here.
- ☑ Use brochure / leaflet / flyer / images etc. provided by Etiqa in any advertisement / announcement via print / electronic media.
- ☑ Provide Marketing Illustration (MI) & Product Disclosure Sheet (PDS) to prospect and explain all features, benefits, limitation, exclusions, charges, key terms and conditions, etc., of the recommended product.

Etiqa Life Insurance & Family Takaful **Don'ts**

- Develop and use self-made marketing materials / advertisement through any print or electronic media such as newspapers, the internet or others without the approval of Etiqa.
- To exert undue pressure, influence, use or threaten to use harassment, coercion and physical force to sign the plan.
- Recklessly make any announcement, statement, illustration, promise, forecast or comparison which is misleading, false, deceptive.
- Advertise the product before filing to BNM is completed.