

ETIQA MYACCOUNT

**CUSTOMER WEB
PORTAL**

How to Register

Who can register?

- ✓ Only the Payor or Life Assured

Registration requirement:

- ✓ The payor or life assured must have below record 1. to 3. in our database to pass the registration :-
 1. policy number,
 2. ID number,
 3. handphone number, and
 4. Email address (no verification of record)

If any one or combination of item 1. to 3. above does not match our record, a message will be triggered to the contact center to assist the registrant. The contact center will telephone the registrant within 24 hours.

- ✓ Upon successful registration, an Activation Code (AC, similar to M2U TAC) will be sent to the mobile number
- ✓ The registrant can then proceed to log-in

Products supported

- ✓ Only retail products for Life Insurance, Family Takaful, General Insurance & General Takaful
- ✓ For products that are not supported eg (non-banca) Pelan Ilmu and Sime plans, customers will not be able to register.

Device supported

- ✓ Access via a smart phone or tablet besides desk-tops or lap-tops

Wave 1 – 27 July 2016

My Profile

- ✓ View personal information
- ✓ Contact information i.e. customer level address, contact numbers & email address

My Policy/Certificate

- ✓ Listing of all policies/certificates for Life, Family & General Insurance & Takaful products
- ✓ View details of the policy / certificate i.e. payment details, period of cover, Person covered details, address etc
- ✓ Coverage i.e. plan name, if any
- ✓ Premium/contribution receipt details
- ✓ Nominee details
- ✓ Claims record listing
- ✓ Agent's details

Other information

- ✓ Download Forms
- ✓ Branch Locator
- ✓ Fund Fact Sheet
- ✓ Motor Calculator
- ✓ Frequently Asked Questions
- ✓ Survey

Wave 2 – 23 Jan 2017

Pay Online

- ✓ Allows premium payment / contribution via MyAccount for direct payment method, only
- ✓ Only for in-force or active regular premium policies / certificates
- ✓ Visa or Mastercard credit cards

My Service Request

- ✓ Allows requests for policy / certificate changes to be submitted to Etiqa via MyAccount
- ✓ Similarly, allows enquiries via MyAccount, online

Download statements

- ✓ Download of policy documents, premium statements, annual statements, bonus, mudharabah statements, notifications such as premium due, forms, etc

Quarter 2 & 3 Enhancement

March Release

- ✓ View Loan Information
- ✓ View Investment Fund Name(s), Apportionment Rate (if more than 1 fund), Fund units, Bid Price and Net Asset Value (NAV)
- ✓ Debt Information on Automatic Premium Loan Amount and Automatic Premium Loan Interest

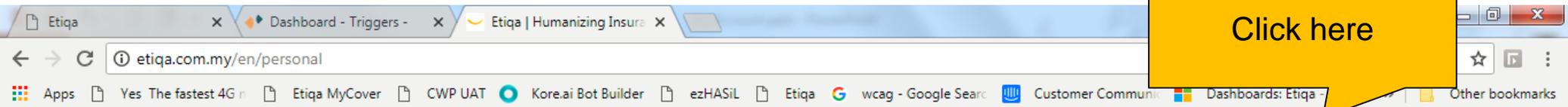
June Release

- ✓ Renewal for Motor policy/certificate
- ✓ Surrender Value/Cash Value
- ✓ Accumulated Reversionary Bonus & terminal Bonus (for Participating products)
- ✓ Pre-registration to MyAccount

August Release

- ✓ Update Account No and Bank Name
- ✓ Announcement on Etiqa Auto Assist

Click here



Announcement

Customer Service Satisfaction Survey

[Find out more](#)

Browse plans for your needs





Available Now



Claims Listing



Statements for Income Tax



Pay Online

Welcome To MyAccount

Identification No

Password

First Time Registration?

If you have received the Active

How to Register?

Click here and chat with us if you have problem to register 24X7

Questions? ✕
Click here to chat with us

Online - Chat With Us

You have 2 notifications
View your payment next due date, payment overdue, policy expiry reminder and general notification



My Profile
View your profile details



My Policy / Certificate
Manage your Policy/Certificate



My Claim
View your claim details



My Request
Online request for change to your policy/certificate



Pay Online
Pay your premium/contribution online



My Documents
Download your document(s)



eTiqa Insurance
Customer Service Guide

Customer Service Guide EIB
Guideline to the services you should expect from our agents.
<http://bit.ly/CustomerServiceGuide-EIB-EN>

Your Recent Activities

- > e-Service Request No SR1050 has been submitted on 20-February-2017 04:26:01
- > e-Service Request No SR2326 has been submitted on 05-April-2017 11:32:40
- > e-Service Request No SR3470 has been submitted on 15-May-2017 06:56:56

Etiqua <https://www.cwpuat.site/sites/Satellite?c=Page&childpagename=ETIQA-CWP%2FPPage%2FCustomerProfile&cid=1456919707138&pagenar>

- My Profile
- My Policy /Cert...
- My Claim
- My Request
- My Renewal
- My Statement

My Profile

Personal Details

Name	Mor'Emi Bt Abdullah
ID Type	New IC
NRIC No	6905 18
Date of Birth	1969-05-16
Gender	Female
Nationality	MALAYSIAN
Marital Status	N/A
Race	MALAY

Address

Address	176 Jln Sri Janggus Taman Sri Janggus Alma
City	Bukit Mertajam
State	PULAU PINANG
Postcode	14000
Country	MALAYSIA

Contact Numbers

Home	N/A
Mobile	60193078662

Email

Email Address	beeling.l@etiqua.com.my
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MyAccount – view list of policies

[Dashboard](#)[My Profile](#)[My Policy /Cert...](#)[My Claim](#)[My Request](#)[My Renewal](#)[My Statement](#)

My Policy / Certificate

Click the Policy/Certificate number to view the details

Filter by Policy / Certificate Status

All

Policy / Certificate Number	Product Name	Insured Name / Person Covered	Premium / Contribution (RM)	Payment Due Date	Status	Maturity / Expiry Date
002569069	B TWINS SPE.	Mor'Emi Bt Abdullah	1472.84	2016-01-11	PREMIUM PAYING	2025-01-11
R0410576	Home Building	Mor'Emi Bt Abdullah	24.04	N/A	Inforce	2027-12-10
E2791069	Twins Special	Mor'Emi Bt Abdullah	1641.28	2016-07-01	Active	2033-07-01
E2736502	Twins Special	Murul Esya Qistima Bt Zarmam	94.09	2016-04-28	Active	2033-09-28
CR00000090075	Triple Lifestyle Protector	Muhammad Adam Khalis Bin Sarman	115.47	2016-04-22	Active	1986-05-21
K0653744	Takaful Motor Private Car	Mor'Emi Bt Abdullah	906.21	N/A	Awaiting Renewal	2015-03-25
K1010587	Takaful Motor Private Car	Mor'Emi Bt Abdullah	842.89	N/A	Awaiting Renewal	2016-04-19

Legend:

■ Insurance■ Takaful

MyAccount – Click on each tab, e.g. Policy Details

The screenshot shows the eTiQA MyAccount interface. At the top, the browser address bar displays the URL: <https://www.cwpuat.site/sites/Satellite?c=Page&childpagename=ETIQA-CWP%2FPPage%2FLifeInsurance&rendermode=preview&pagenam>. The eTiQA logo and 'MyAccount' text are prominently displayed. A navigation bar includes a notification icon with the number '3', a welcome message 'Welcome Mor'Emi Bt Abdullah', and a 'Logout' link. Below this, a breadcrumb trail reads 'My Policy /Certificate > Policy Coverage Details', and a timestamp indicates 'Last login was on 31-May-2016 07:26:14'. A left-hand sidebar menu lists various account functions: Dashboard, My Profile, My Policy /Cert..., My Claim, My Request, My Renewal, and My Statement. The main content area is titled 'Policy Coverage Details' and features a tabbed interface with 'Policy Details' selected. A table lists policy information, including the insured's name, ID type, ID number, commencement and expiry dates, payment method, frequency, and premium. A 'Helpful Tips' section on the right provides frequently asked questions related to policy changes and account access.

Policy Number : CR00000090075

Policy Details	Coverage	Receipt	Nominee	Claim	Agent Details
Life Insured	Muhammad Adam Khalis Bin Sarman				
ID Type	New IC				
ID No	02010 291				
Commencement Date	2013-05-22				
Expiry Date	1986-05-21				
Payment Method	Salary Deduction				
Payment Frequency	Monthly				
Premium	115.47				
Correspondence Address					

Helpful Tips
List of related frequently asked question

- > I would like to make changes to my policy/certificate, what do I need to do?
- > Can I access MyAccount from my mobile phone or tablet?
- > What do I do if I need to change my mobile number?
- > If the information is different or not displayed, what do I do?
- > For more detail information about your product
- > For more frequently asked questions, please click FAQs

MyAccount – e.g Coverage

- Dashboard
- My Profile
- My Policy /Cert...
- My Claim
- My Request
- My Renewal
- My Statement

Policy Coverage Details

Policy Number : CR00000090075

Policy Details	Coverage	Receipt	Nominee	Claim	Agent Details
Plan Name	Sum Assured	Status			
Triple Lifestyle Protector	15000.00	Inforce			
Ultra Medic Rider	100.00	Inforce			

Helpful Tips

List of related frequently asked question

- I would like to make changes to my policy/certificate, what do I need to do?
- Can I access MyAccount from my mobile phone or tablet?
- What do I do if I need to change my mobile number?
- If the information is different or not displayed, what do I do?
- For more detail information about your product
- For more frequently asked questions, please click FAQs

MyAccount – Update Bank Account Number

The screenshot displays the Etika MyAccount mobile dashboard. The browser address bar shows the URL: <https://www.etika.com.my/MyAccount/mobile-dashboard>. The dashboard features several main service tiles:

- My Request**: Online request for change to your policy/certificate
- Pay Online**: Pay your premium/contribution online
- My Documents**: Download your document(s)
- My Bank Account**: Update Bank Account Number

On the right side, there is a list of e-Service Requests:

- e-Service Request No SR669 has been submitted on 26-January-2017 11:09:14
- e-Service Request No SR1048 has been submitted on 19-February-2017 15:00:43
- e-Service Request No SR2872 has been submitted on 26-April-2017 03:58:41

The footer contains navigation links: [FAQ](#), [Branch Locator](#), [Forms Library](#), [Fund Fact Sheet](#), [Contact Us](#), and [Motor Calculator](#). It also includes the text "Ahli Kumpulan May" and a "Questions?" chat button with the text "Click here to chat with us". The footer also states "© 2016 Etika. All Rights Reserved" and "Best viewed using IE version 11 and above and".

MyAccount – Update Bank Account Number

Access Denied x Etika x Dashboard - x 7668b05b651 x Home - SSO x Etika x Etika Director x Etika x Rafizatulazwa x

Etika Insurance Berhad [MY] | https://www.etiqa.com.my/MyAccount/mybankaccount

Apps Yes The fastest 4G m Other bookmarks

> My Bank Account Last login was on 11-October-2017 07:31:04

Dashboard

My Profile

My Policy /Certificate

My Claim

My Request

Pay Online

My Document

My Bank Account

My Bank Account

Update All

Policy / Certificate Number	Product Name	Bank Name	Account No	Action
D0225940	Personal Accident	Maybank	114254162446	Update
K0667379	Motor Cycle	Maybank	114254162446	Update
K1300654	Motor Cycle	Maybank	114254162446	Update
DI20000002870	Ezy Life Secure	Maybank	114254162446	Update
RH000764	Home Building	Maybank	114254162446	Update
RH000508	Home Building	Maybank	114254162446	Update
CT007722	World Traveller Care Takaful	Maybank	114254162446	Update

Note: Data updated the previous working day.
Legend:

MyAccount – Update Bank Account Number

The screenshot displays the Etika MyAccount interface. A modal dialog box titled "Update Account to all Policy" is open, allowing the user to update the bank account number for all policies. The dialog contains two input fields: "Bank Name" (set to "Maybank") and "Bank Account No" (set to "114254162446"). Below these fields are "Update All" and "Close" buttons.

The background shows a table of policies with the following data:

Policy / Certificate Number	Policy Name	Bank Name	Bank Account No	Action
D0225940				Update
K0667379		Maybank	114254162446	Update
K1300654	Motor Cycle	Maybank	114254162446	Update
DI20000002870	Ezy Life Secure	Maybank	114254162446	Update
RH000764	Home Building	Maybank	114254162446	Update
RH000508	Home Building	Maybank	114254162446	Update
CT007722	World Traveller Care Takaful	Maybank	114254162446	Update

Note: Data updated the previous working day.

MyAccount – Update Bank Account Number

Access Denied x Etika x Dashboard - x 7668b05b651 x Home - SSO x Etika x Etika Director x Etika x Rafizatulazwa x

Etika Insurance Berhad [MY] | https://www.etika.com.my/MyAccount/mybankaccount

My Bank Account Last login was on 11-October-2017 07:31:04

Dashboard
My Profile
My Policy /Certificate
My Claim
My Request
Pay Online
My Document
My Bank Account

My Bank Account

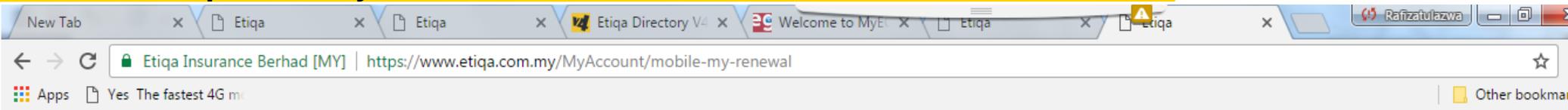
[Update All](#)

Account information updated in All Policies!

Policy / Certificate Number	Product Name	Bank Name	Account No	Action
D0225940	Personal Accident	Maybank	114254162446	Update
K0667379	Motor Cycle	Maybank	114254162446	Update
K1300654	Motor Cycle	Maybank	114254162446	Update
DI20000002870	Ezy Life Secure	Maybank	114254162446	Update
RH000764	Home Building	Maybank	114254162446	Update
RH000508	Home Building	Maybank	114254162446	Update
CT007722	World Traveller Care Takaful	Maybank	114254162446	Update

Note: Data updated the previous working day

MyAccount – Pay Online : Pay your contribution via MyAccount 4 days after due up to 45 days



- Dashboard
- My Profile
- My Policy /Certificate
- My Claim
- My Request
- Pay Online
- My Document
- My Bank Account

Pay Online

Click the Policy/Certificate number to view the details

Policy / Certificate Number	Product Name	Insured Name / Person Covered	Premium / Contribution (RM)	Payment Due Date	Status	Maturity / Expiry Date	
PRA0005724095	Prima	Zuriyana Binti ...	141.96	2017-01-14	Inforce	2039-10-18	Pay Now

Note: Data updated the previous working day.

Legend:

- Insurance
- Takaful

MyAccount – Pay Online : Pay your contribution via MyAccount 4 days after due up to 45 days

The screenshot shows a web browser window with the URL <https://www.etika.com.my/MyAccount/mobile-my-renewal#>. The page title is "Etika Insurance Berhad [MY]". The user is logged in as "Zuriyana Binti Ab Rahman" and the last login was on 18-January-2017 15:53:50. A "Payment Notification" modal is displayed in the center of the screen, containing the following text:

Payment Notification

If you had already enrolled for Auto-Debit (your bank account) or Auto Credit Card deductions, please do not proceed for payment.

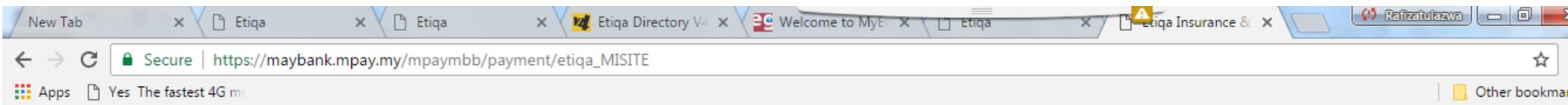
Call 1-30013-8888 if you require clarifications

The background page shows a "Pay Online" section with a table of policies. The table has the following columns: Policy / Certificate Number, Product Name, Insured Name / Person Covered, Premium / Contribution (RM), Payment Due Date, Status, and Maturity / Expiry Date. The table contains one row with the following data:

Policy / Certificate Number	Product Name	Insured Name / Person Covered	Premium / Contribution (RM)	Payment Due Date	Status	Maturity / Expiry Date
PRA0005724095	Prima	Zuriyana Binti Ab Rahman	141.96	2017-01-14	Inforce	2039-10-18

Below the table, there is a "Pay Now" button. A note states: "Note: Data updated the previous working day." A legend indicates that a yellow triangle represents "Insurance" and a green triangle represents "Takaful".

MyAccount – Pay Online : Pay your contribution via MyAccount 4 days after due up to 45 days (Capturing credit card info)



Your Payment Details

Note : ETB Non-Investment will be listed in your credit card/bank statement for this transaction.

▶ All fields are compulsory.

⌚ Payment Window Timeout	: 06:32
* Pay to	: Etiqa Takaful Berhad
* Proposal/Certificate No.	: PRA0005724095 000001
* Product Description	: PRA0005724095
* Amount	: RM 141.96
* Recurring	: NO <input checked="" type="checkbox"/> Same as participant detail
* Cardholder Name	: <input type="text" value="Zuriyana"/>
* Cardholder Email	: <input type="text" value="...@...my"/>
* Cardholder Phone No	: <input type="text" value="6f ..."/>
* Credit Card No	: <input type="text" value="F ..."/>
* Card Type	: <input checked="" type="radio"/> Mastercard <input type="radio"/> Visa
* Expiry Date (MM, YYYY)	: <input type="text" value="12"/> <input type="text" value="2024"/>
* CVC2/CVV2	: <input type="text" value="469"/> What is this?
* Card Issuing Bank	: <input type="text" value="Public Bank"/>
* Card Issuing Country	: <input type="text" value="MALAYSIA"/>

*Note: Upon successful submission for your credit card details, you will receive a receipt and email confirmation whether your payment has been successful or failed. If your payment transaction has been declined, in which case, you need to verify with your card issuing bank on the reason for decline.

MyAccount – Pay Online : Pay your contribution via MyAccount 4 days after due up to 45 days (Payment success or unsuccessful)

The MSOS Code has been sent to your mobile number +601xxxxx5733. Please enter the MSOS Code to authenticate this payment before session time-out.

Time remaining: 4 min, 31 sec.

Merchant Name	: ETIQA-BB MYACCOUNT-BC
Amount	: MYR 100.00
Transaction Date	: Thu Jan 19 2017 14:30:34 GMT+0800
VISA No.	: xxxx xxxx xxxx 1000
MSOS Code	: <input type="text"/>

The information is **Not Shared** with the Merchant.
Any problem in receiving your MSOS code? Please contact our Customer Care Hotline at 1-300-88-6688 or 603-7944 3696 (overseas) for assistance.



MyAccount – Pay Online : Pay your contribution via MyAccount 4 days after due up to 45 days (Payment success or unsuccessful)

The screenshot shows a web browser window with the URL https://maybankand3dsecure.maybank.com.my/PAReq.do?Issue_id=MBEMV_Visa. The page features the Maybank logo and a 'Verified by VISA' badge. The main content area contains the following information:

The MSOS Code has been sent to your mobile number +601xxxxx5733. Please enter the MSOS Code to authenticate this payment before session time-out.

Time remaining: 4 min, 31 sec.

Merchant Name	: ETIQA-BB MYACCOUNT-BC
Amount	: MYR 100.00
Transaction Date	: Thu Jan 19 2017 14:30:34 GMT+0800
VISA No.	: xxxx xxxx xxxx 1000
MSOS Code	: <input type="text"/>

Buttons: **OK**, **Cancel**, **Reveal MSOS Code**

The information is **Not Shared** with the Merchant.
Any problem in receiving your MSOS code? Please contact our Customer Care Hotline at 1-300-88-6688 or 603-7944 3696 (overseas) for assistance.



MyAccount – Pay Online : Pay your contribution via MyAccount 4 days after due up to 45 days (Payment success or unsuccessful)

The screenshot shows a web browser window displaying the eTiQA MyAccount interface. The browser's address bar shows the URL: <https://etiqa.com.my/MyAccount/mobile-policy-renewal-summary>. The page header includes the eTiQA logo and the text "MyAccount". A user is logged in as "Nur Anisah Binti Baderudin" with a "Logout" link. The breadcrumb trail indicates the user is in "My Renewal > Policy Renewal Summary". The main content area is titled "Payment Summary" and includes a message: "Dear Nur Anisah Binti Baderudin, Thank you for your payment. The receipt number will be reflected in My Account after 3 working days. Should you have any queries, you may submit your request [here](#)." Below the message is a table with the following data:

Transaction No	27
Policy / Certificate No	ML65102420126
Reference No	ML65102420126 000014
Amount Paid	RM 100.00
Paid On	Jan 19, 2017 2:28:52 PM

A "Print" button is located at the bottom right of the table. A small house icon is visible in the bottom right corner of the page content area.

MyAccount – Pay Online : Pay your contribution via MyAccount 4 days after due up to 45 days (Payment success or unsuccessful)

The screenshot shows a web browser window with the URL <https://www.etiqa.com.my/MyAccount/mobile-renewal-payment-failed>. The page header includes the eTiqa logo and the text "MyAccount". A user is logged in as "Zuriyana Binti Ab Rahman" with a "Logout" link. The breadcrumb trail is "Home > My Renewal > Renewal Payment Failed". The main content area is titled "Payment Failed" and contains the following text: "Dear Zuriyana Binti Ab Rahman, Payment Unsuccessful. We're sorry, but we are not able to process your payment for service: The payment amount has not been deducted from your account at this time." A yellow button labeled "Back to Pay Online" is located at the bottom right of the message. A sidebar on the left contains navigation links: Dashboard, My Profile, My Policy /Certificate, My Claim, My Request, My Renewal, and My Document.



You have **0** notifications

View your payment next due date, payment overdue, policy expiry reminder and general notification



My Profile

View your profile details



My Policy /Certificate

Manage your
Policy/Certificate



My Claim

View your claim details



My Request

Online request for change to
your policy/certificate



Pay Online

Pay your
premium/contribution online



My Documents

Download your document(s)

Announcements



etiqa
insurance
**Customer
Service Guide**

Customer Service Guide EIB
Guideline to the services you should expect
from our agents.
<http://bit.ly/CustomerServiceGuide-EIB-EN>

Your Recent Activities

- e-Service Request No SR25 has been
submitted on 08-December-2016
13:17:10

- Dashboard
- My Profile
- My Policy /Certificate
- My Claim
- My Request
- Pay Online
- My Document

My Request

Service Request Listing

Service Request Form

No	Service Request Category	Service Request No.	Date Request
1	Policy Related	SR25	2016-12-08 21:19:02

THIS IS ONLY FOR SERVICE REQUEST LISTINGS

- It will not show the SR status
- How customer know the SR is done is when they login after 3 working days and checked on the request has been updated or not.

THIS IS TO SUBMIT NEW SERVICE REQUEST

- This is sent to Non Voice team by email.

My Request

Service Request Listing

Service Request Form

Category :

Select Category

1. Customer need to select the Category

Select Category

Policy Related

General Enquiry

Claims

Complaints

Others

Maximum 500 characters are allowed.

Choose Files No file chosen

My Request

Service Request Listing

Service Request Form

Category :

Policy Related

Policy/Certificate

Select Policy

Select Policy

D0225940 - Personal Accident

K0667379 - Motor Cycle

K1300654 - Motor Cycle

DI2000000287 - N/A

2. Customer need to select the policy that he want to change or enquiry

Maximum 500 characters are allowed.

My Request

Service Request Listing

Service Request Form

Category :

Policy Related

Policy/Certificate

DI2000000287 - N/A

**3. Customer select what I want to :
Basically the changes that he want to do.**

I want to :

Change of address

Change of address

Change of coverage

Change of premium/contribution details

Change of auto credit details

Change of nominee details

Change of policy/certificate details

Change of policy/certificate details

Change of additional coverage

Cancel my policy/certificate

Enquiry on product

Enquiry on process/procedure

Submit

Service Request Listing

Service Request Form

Category :

Policy Related

Policy/Certificate

D0225940 - Personal Accident

I want to :

Change of nominee details

To add in nominee details as per attached form

4. Customer can add text what to update.

Maximum 500 characters are allowed.

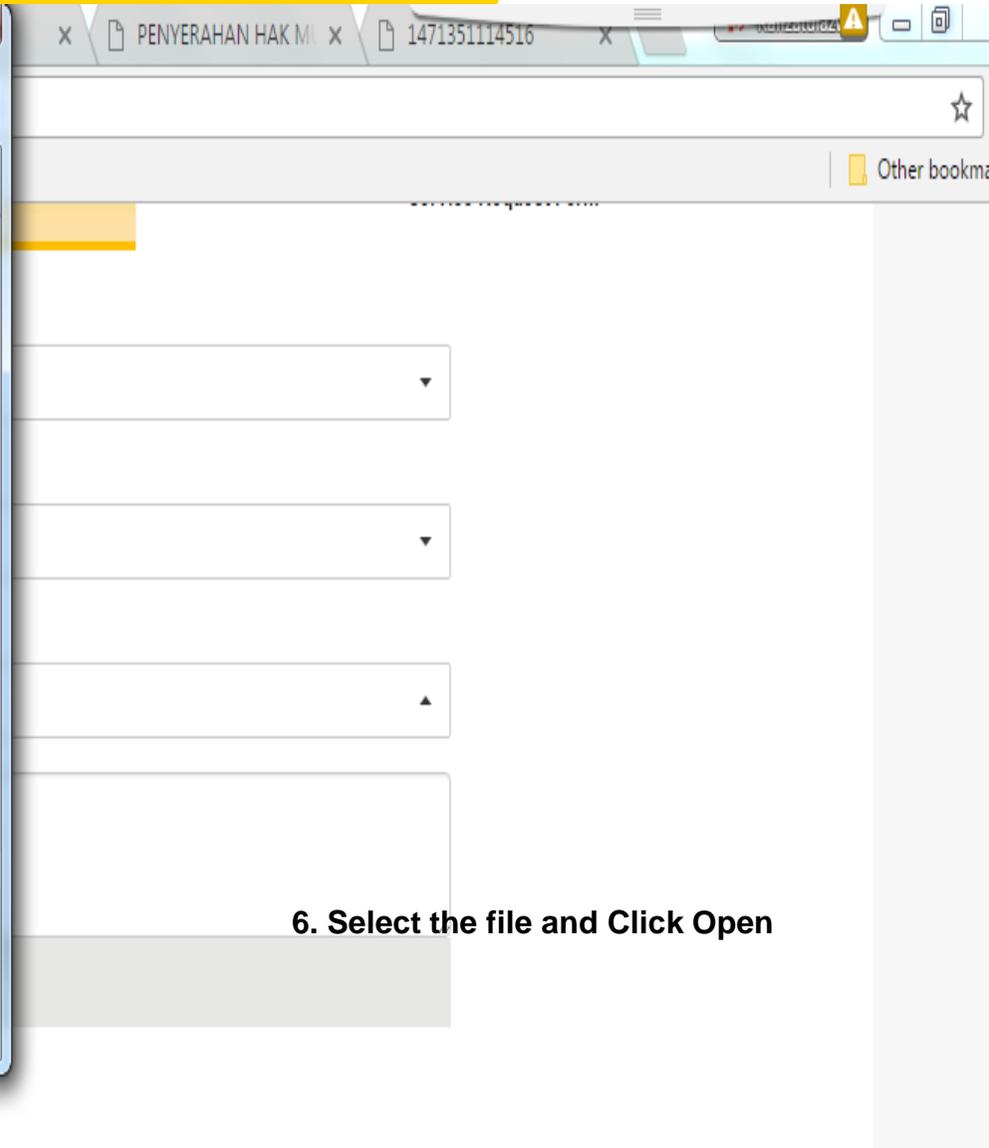
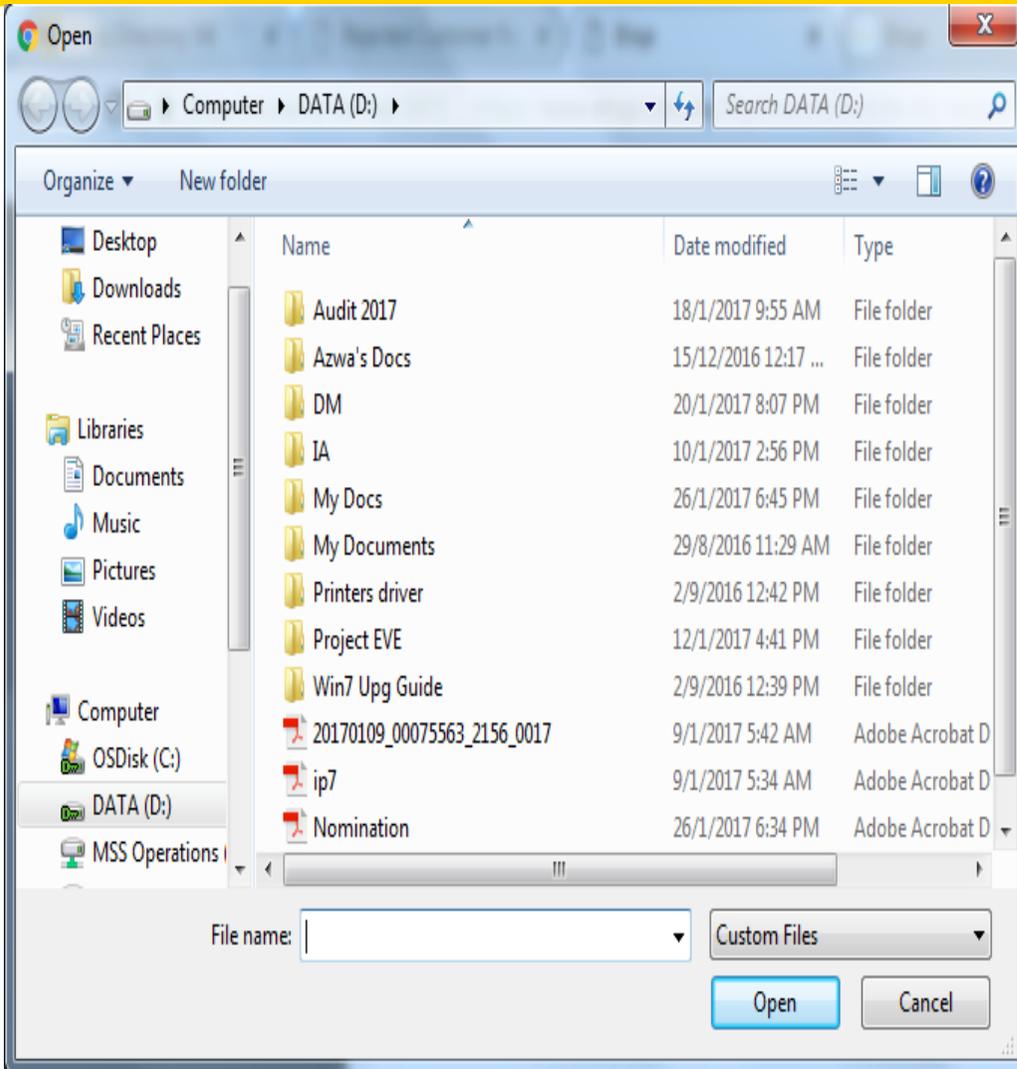
Choose Files Nomination.pdf

5. Customer can also attached file, click Choose Files

Note:- Only JPEG, JPG, PNG, PDF files with maximum size of 2 MB are allowed.

Note:- Only JPEG, JPG, PNG, PDF files with maximum size of 2 MB are allowed.

Submit



6. Select the file and Click Open

Choose Files Nomination.pdf

My Request

Service Request Listing

Service Request Form

Category :

Policy Related

Policy/Certificate

D0225940 - Personal Accident

I want to :

Change of nominee details

To add in nominee details as per attached form

Maximum 500 characters are allowed.

Choose Files Nomination.pdf

Note:- Only JPEG, JPG, PNG, PDF files with maximum size of 2 MB are allowed.

7. Click Submit to send the e-service request.

The service request will be automatically workflow to another email address handled by Non Voice team.

Submit

My Request

Service Request Listing

Service Request Form

Your request has been successfully submitted. You will receive a mail on your registered email id with reference number.

← → ↻ Etiqa Insurance Berhad [MY] | <https://www.etiqa.com.my/MyAccount/mobile-my-request> ☆

Apps Yes The fastest 4G m

Other bookma

eTiQA MyAccount



Welcome Rafizatulazwa Binti Rahman ▾

Logout

🏠 > My Request

Last login was on 26-January-2017 17:37:23



Dashboard



My Profile



My Policy /Certificate



My Claim



My Request



Pay Online



My Document

My Request

Service Request Listing

Service Request Form

No	Service Request Category	Service Request No.	Date Request
1	Policy Related	SR669	2017-01-26 19:12:14
2	Policy Related	SR25	2016-12-08 21:19:32



You have **0** notifications

View your payment next due date, payment overdue, policy expiry reminder and general notification



My Profile

View your profile details



My Policy /Certificate

Manage your Policy/Certificate



My Claim

View your claim details



My Request

Online request for change to your policy/certificate



Pay Online

Pay your premium/contribution online



My Documents

Download your document(s)

Announcements



etiqa
insurance
Customer Service Guide

Customer Service Guide EIB
Guideline to the services you should expect from our agents.
<http://bit.ly/CustomerServiceGuide-EIB-EN>

Your Recent Activities

⌂ e-Service Request No SR25 has been submitted on 08-December-2016 13:17:10

To print statement click MyDocuments

- Dashboard
- My Profile
- My Policy /Certificate
- My Claim
- My Request
- Pay Online
- My Document
- My Bank Account

My Document

Please Select Year / Period :

Policy/Certificate Number	Product Name	Year / Period
LR00000067701	TAKAFUL CONTRIBUTION STATEMENT	2016
LR00000095292	PREMIUM STATEMENT	2017

Note: Data updated the previous working day.

Questions? ✕
[Click here to chat with us](#)

● Online - Chat With Us

- Dashboard
- My Profile
- My Policy /Certificate
- My Claim
- My Request
- Pay Online
- My Document
- My Bank Account

My Document List

Policy Number : LR00000095292

Document Type	Document Name	Download Pdf
Statement	PREMIUM STATEMENT	

Note: Data updated the previous working day.

Questions? ✕
[Click here to chat with us](#)

 Online - Chat With Us

 LR00000095292_P....pdf ^

Show all ✕

file:///C:/Users/User/Downloads/LR00000095292_PREMIUM%20STATEMENT_2017.pdf



**PENYATA SUMBANGAN TAKAFUL
TAKAFUL CONTRIBUTION STATEMENT**

Rujukan Kami / Our Ref: LR00000095292

26/01/2018

CUSM15B-CLS-PINM1017 A-3 313 - 1



Peserta / Participant:

Orang yang Dilindungi / Person Covered:

40100 SHAH ALAM
SELANGOR

**PENYATA SUMBANGAN TAKAFUL DARI
TAKAFUL CONTRIBUTION STATEMENT FROM**

01/01/2017 TO 31/12/2017

No. Sijil Certificate No.	LR000000952	Tarikh Permulaan Sijil Certificate Commencement Date	15/06/2017
Jenis Sijil Certificate Type	Whole Life	Kala Bayaran Mode of Payment	Tahunan/Yearly
Nama Pelan Plan Name	Elite Takafulink	Sumbangan Modal Contribution	2,500.00

Kategori / Category	Sumbangan / Contribution
Sumbangan Takaful / Takaful Contribution	RM 33.07
Sumbangan Pendidikan / Education Contribution	RM 0.00
Sumbangan Takaful Perubatan / Medical Takaful Contribution	RM 2,266.03
Sumbangan Takaful Bukan Perubatan / Non Medical Takaful Contribution	RM 200.00
Jumlah GST Dibayar / Total GST Paid	RM 0.00
Jumlah Besar / Grand Total	RM 2,500.00

Perincian Sumbangan Dibayar / Details of Contribution Paid

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End of Deck

